### Oracle® Database

Client Installation Guide 11*g* Release 2 (11.2) for IBM AIX on POWER Systems (64-Bit) **E24333-02** 

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Oracle Database Client Installation Guide, 11g Release 2 (11.2) for IBM AIX on POWER Systems (64-Bit) E24333-02

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# Contents

Pr	eface	vii
	Audience	. vii
	Documentation Accessibility	. vii
	Command Syntax	. vii
	Accessing Documentation	viii
	Related Documentation	ix
	Typographic Conventions	ix
1	Overview of Oracle Database Client Installation	
	Planning Your Installation	1-1
	Installation Considerations	1-2
	Hardware and Software Certification	1-2
	Multiple Oracle Homes Support	1-2
	Installing the Software on a System with an Existing Oracle Installation	1-2
	Updating the Existing Software with the Current Version	1-3
	Separate 32-Bit Client Software for 64-Bit Platforms	1-3
	Oracle Database Client Installation Methods	1-3
	Interactive Installation Methods	1-3
	Automated Installation Methods Using Response Files	1-3
	Oracle Database Client Installation Types	1-4
	Oracle Database Client and Oracle Database Interoperability	1-5
	Simplified Patching of Timestamp with Time Zone Data Type	1-5
	Software Updates Option	1-5
2	Preinstallation Requirements	
	Logging In to the System as root	2-1
	Checking the Hardware Requirements	2-2
	Memory Requirements	
	System Architecture	
	Disk Space Requirements	
	Display Requirements	
	Checking the Software Requirements	
	Operating System Requirements	
	Compiler Requirements	
	Additional Software Requirements	

	Oracle JDBC/OCI Drivers	2-8
	ODBC Drivers	2-8
	Separate 32-Bit Client Software for 64-Bit Platforms	2-8
	Browser Requirements	2-8
	Programming Languages	2-8
	Programming Languages	2-9
	Patch Requirements	2-9
	Instant Client Light Requirements	2-11
	Creating Required Operating System Group and User	2-11
	Creating the Oracle Inventory Group	2-12
	Creating the Oracle Software Owner User	2-13
	Determining Whether an Oracle Software Owner User Exists	2-13
	Creating an Oracle Software Owner User	2-14
	Modifying an Oracle Software Owner User	2-14
	Identifying Required Software Directories	2-15
	Oracle Base Directory	2-15
	Oracle Inventory Directory	
	Oracle Home Directory	
	Identifying or Creating an Oracle Base Directory	
	Identifying an Existing Oracle Base Directory	
	Creating an Oracle Base Directory	
	Configuring the oracle User's Environment	
	Reviewing Installation Guidelines  Accessing the Installation Software	
	Downloading Oracle Software	
	Downloading the Installation Archive Files from OTN	
	Downloading the Software from Oracle Software Delivery Cloud	
	Extracting the Installation Files	
	Copying the Software to the Hard Disk	
	Mounting Disks	
	Copying the Oracle Database Client Software to a Hard Disk	
	Enabling Asynchronous I/O	
	Installing the Oracle Database Client Software	
	Running Oracle Universal Installer	
	Using Oracle Net Configuration Assistant	
	Performing an In-place Oracle Database Client Upgrade	
4	Oracle Database Client Postinstallation Tasks	
	Required Postinstallation Tasks	4-1
	Downloading and Installing Patches	
	Updating Instant Client	
	Connecting with Instant Client	4-3
	Recommended Postinstallation Tasks	4-3
	Configuring Instant Client Light	4-4
	Creating a Backup of the root.sh Script	4-4
	0 1	

	Connecting Instant Client or Instant Client Light to an Oracle Database	4-4
	Specifying a Connection by Using the Easy Connect Naming Method	4-4
	Specifying a Connection by Configuring a tnsnames.ora File	4-5
	Specifying a Connection Using an Empty Connect String and TWO_TASK	4-5
	Setting Up User Accounts	
	Setting the NLS_LANG Environment Variable	4-6
	Generating the Client Static Library	4-6
	Required Product-Specific Postinstallation Tasks	4-7
	Configuring Oracle Net Services	4-7
	Configuring Oracle Precompilers	4-7
	Configuring Pro*C/C++	4-7
	Configuring Pro*FORTRAN	4-7
5	Removing Oracle Database Client Software	
	About the Deinstallation Tool	5-1
	Downloading the Deinstall Tool for Use with Failed Installations	5-4
	Example of Running the Deinstall Command	5-4
	Deinstallation Parameter File Example	5-4
Α	Installing Oracle Database Client Using Response Files	
	How Response Files Work	A-1
	Reasons for Using Silent Mode or Response File Mode	A-2
	General Procedure for Using Response Files	
	Preparing a Response File	A-3
	Editing a Response File Template	A-3
	Saving a Response File	A-4
	Running Oracle Universal Installer Using a Response File	A-5
	Performing an In-place Oracle Database Client Upgrade Using the Response File	A-6
В	Configuring Oracle Database Globalization Support	
	Installing and Using Oracle Components in Different Languages	B-1
	Configuring Oracle Components to Run in Different Languages	B-1
	Determining the Operating System Locale by Using the LANG Environment Variable	B-1
	Configuring Locale and Character Sets Using NLS_LANG	B-2
	Installing Translation Resources	B-3
	Running Oracle Universal Installer in Different Languages	B-4
С	Troubleshooting	
	Verify Requirements	C-1
	X Window Display Errors	C-1
	What to Do If an Installation Error Occurs?	C-2
	Reviewing the Log of an Installation Session	C-3
	Troubleshooting Configuration Assistants	C-3
	Configuration Assistant Failure	C-4
	Fatal Errors	C-4

	Troubleshooting Inventory Issues	C-4
	Troubleshooting Screen Display Issues	C-4
	Silent-Mode Response File Error Handling	C-4
	Cleaning Up After a Failed Installation	C-5
D	Frequently Asked Questions About Installation	
	Installing Oracle Database or Oracle Database Client	D-1
	Installing Oracle Database Tools	D-3
	Installing Oracle Database with Oracle Applications	D-7
	Installing Oracle Database Heterogeneous Connectivity Tools (Gateways)	D-8

# Index

# **Preface**

This guide provides instructions about installing and configuring Oracle Database Client on AIX. This guide also talks about installing and configuring database using response files, globalization support, ports, and troubleshooting.

The preface contains the following topics:

- Audience
- Documentation Accessibility
- Command Syntax
- Accessing Documentation
- Related Documentation
- Typographic Conventions

### **Audience**

This guide is intended for anyone responsible for installing Oracle Database Client 11g Release 2 (11.2). Additional installation guides for Oracle Database, Oracle Real Application Clusters, Oracle Clusterware, Oracle Database Examples, and Oracle Enterprise Manager Grid Control are available on the relevant installation media.

# **Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at

http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

#### **Access to Oracle Support**

Oracle customers have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

# **Command Syntax**

UNIX command syntax appears in monospace font. The dollar character (\$), number sign (#), or percent character (%) are UNIX command prompts. Do not enter them as part of the command. The following command syntax conventions are used in this guide:

Convention	Description
backslash \	A backslash is the UNIX command continuation character. It is used in command examples that are too long to fit on a single line. Enter the command as displayed (with a backslash) or enter it on a single line without a backslash:
	<pre>dd if=/dev/rdsk/c0t1d0s6 of=/dev/rst0 bs=10b \ count=10000</pre>
braces { }	Braces indicate required items:
	.DEFINE {macro1}
brackets []	Brackets indicate optional items:
	cvtcrt termname [outfile]
ellipses	Ellipses indicate an arbitrary number of similar items:
	CHKVAL fieldname value1 value2 valueN
italics	Italic type indicates a variable. Substitute a value for the variable:
	library_name
vertical line	A vertical line indicates a choice within braces or brackets:
	FILE filesize [K M]

# **Accessing Documentation**

The documentation for this release includes platform-specific documentation and generic product documentation.

### **Platform-Specific Documentation**

Platform-specific documentation includes information about installing and using Oracle products on particular platforms.

This guide contains information required to install Oracle Database 11*g* Release 2 (11.2). Ensure that you review information related to the platform on which you intend to install Oracle Database 11*g*.

The platform-specific documentation for this product is available in both Adobe portable document format (PDF) and HTML format on the product media. To access the platform-specific documentation on media:

- Use a Web browser to open the welcome.html file in the top-level directory of the media.
- **2.** Platform-specific documentation is available in PDF and HTML formats in the Documentation section.

#### **Product Documentation**

Product documentation includes information about configuring, using, or administering Oracle products on any platform. The product documentation for Oracle Database 11*g* products is available in both HTML and PDF formats in the following locations:

- On the Oracle Database Documentation Library media
   Use a Web browser to view or open the index.htm file in the top-level directory on the media.
- Online on the Oracle Technology Network (OTN) Web site:

### **Related Documentation**

The related documentation for Oracle Database 11*g* products includes the following manuals:

- Oracle Database Installation Guide
- Oracle Database Release Notes for IBM AIX on POWER Systems (64-Bit)
- Oracle Database Quick Installation Guide for IBM AIX on POWER Systems (64-Bit)
- Oracle Database Client Quick Installation Guide for IBM AIX on POWER Systems (64-Bit)
- Oracle Real Application Clusters Installation Guide
- Oracle Grid Infrastructure Installation Guide

For information about Oracle error messages, see *Oracle Database Error Messages*. Oracle error message documentation is available only in HTML. If you only have access to the Oracle Database 11g Release 2 (11.2) Online Documentation Library, then you can browse the error messages by range. Once you find the specific range, use your browser's "find in page" feature to locate the specific message. When connected to the Internet, you can search for a specific error message using the error message search feature of the Oracle online documentation.

Many books in the documentation set use the sample schemas of the seed database, which is installed by default when you install Oracle. Refer to *Oracle Database Sample Schemas* for information on how these schemas were created and how you can use them yourself.

To download free release notes, installation documentation, white papers, or other collateral, visit the Oracle Technology Network. You must register online before using OTN; registration is free and can be done at:

http://www.oracle.com/technetwork/community/join/index.html

If you have a user name and password for Oracle Technology Network, then you can go directly to the documentation section of the Oracle Technology Network Web site at:

http://www.oracle.com/technetwork/indexes/documentation/index.html

Refer to *Oracle Database Release Notes for IBM AIX on POWER Systems* (64-Bit) for important information that was not available when this book was released. The release notes for Oracle Database 11*g* are updated regularly. The most recent version is available on Oracle Technology Network at:

http://www.oracle.com/technetwork/indexes/documentation/index.html

# **Typographic Conventions**

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

# **Overview of Oracle Database Client** Installation

This chapter describes the different installation types of Oracle Database Client and issues to consider before you install Oracle Database Client:

- Planning Your Installation
- **Installation Considerations**
- Oracle Database Client Installation Methods
- **Oracle Database Client Installation Types**
- Oracle Database Client and Oracle Database Interoperability
- Simplified Patching of Timestamp with Time Zone Data Type
- Software Updates Option

# **Planning Your Installation**

The Oracle Database installation process consists of the following phases:

Read the release notes: Read Oracle Database Release Notes for IBM AIX on POWER Systems (64-Bit) before you begin the installation. The release notes are available with the platform-specific documentation. The latest version of the release notes is available on Oracle Technology Network at:

http://www.oracle.com/technetwork/indexes/documentation/index.html

2. Review the licensing information: Although the installation media in your media pack contain many Oracle components, you are permitted to use only those components for which you have purchased licenses.

Oracle Support Services does not provide support for components for which licenses have not been purchased.

**See Also:** *Oracle Database Licensing Information* 

**3. Plan the installation:** This chapter describes the Oracle products that you can install and issues that you must consider before starting the installation.

You can also refer to Appendix D, which covers frequently asked questions about installing Oracle Database components, such as how to install Oracle Database Client if the site uses Oracle applications or if you need multiple Oracle Database Client connections.

- 4. Complete preinstallation tasks: Chapter 2 describes preinstallation tasks that you must complete before installing the product.
- **5. Install the software:** Use the following sections to install Oracle Database:
  - Chapter 3 describes how to use Oracle Universal Installer to install Oracle Database Client.
  - Appendix B describes globalization support information.
  - Appendix A provides information on performing silent installations, which you may want to use if you must perform multiple installations of Oracle Database Client.
  - Appendix C provides troubleshooting advice in case you encounter problems with the installation.
- 6. Complete postinstallation tasks: Chapter 4 describes recommended and required postinstallation tasks.

### **Installation Considerations**

This section contains information that you should consider before deciding how to install this product. It contains the following sections:

- Hardware and Software Certification
- Multiple Oracle Homes Support
- Separate 32-Bit Client Software for 64-Bit Platforms

### **Hardware and Software Certification**

The platform-specific hardware and software requirements included in this guide were current when this guide was published. However, because new platforms and operating system software versions might be certified after this guide is published, review the certification matrix on the My Oracle Support Web site for the most up-to-date list of certified hardware platforms and operating system versions. The My Oracle Support Web site is available at the following URL:

https://support.oracle.com/

You must register online before using My Oracle Support. After logging in, click More and then select **Certifications** from the list. On the Certification Information page, the Certification Options list appears. Other options include Product Readmit, Product Availability, and Lifetime Support Policy.

# Multiple Oracle Homes Support

Oracle Database supports multiple Oracle homes. You can install this release or earlier releases of the software more than once on the same system, in different Oracle home directories.

#### Installing the Software on a System with an Existing Oracle Installation

You must install this product into a new Oracle home directory. You cannot install products from one release of Oracle Database into an Oracle home directory of a different release. For example, you cannot install release 11.2 software into an existing Oracle9*i* Oracle home directory.

Oracle Database Client can be installed in the same Oracle Database home if both products are at the same release level. For example, you can install Oracle Database Client 11g Release 2 (11.2) into an existing Oracle Database 11g Release 2 (11.2) home. If you apply a patch set before installing the client, then you must apply the patch set again.

You can install this release more than once on the same system if each installation is installed in a separate Oracle home directory.

### Updating the Existing Software with the Current Version

Use the In-Place Upgrade feature to upgrade an existing client installation to the latest release by installing the new client software into an existing client home with the same installation type. For example, if release 11.2.0.1 is installed, then use Oracle Universal Installer to upgrade to release 11.2.0.2.

Consider the following before selecting this option:

- This upgrade is only possible in a client home and not in any other Oracle home that contains non-client installations, such as Database installations.
- This upgrade does not delete files in the client home that are commonly updated by other users. For example, configuration data files.
- This upgrade cannot be performed if processes associated with the Oracle Database Client home are running.

This functionality is available starting with Oracle Database 11g Release 2 (11.2.0.2).

**See Also:** "Performing an In-place Oracle Database Client Upgrade" on page 3-9

### Separate 32-Bit Client Software for 64-Bit Platforms

Refer to "Separate 32-Bit Client Software for 64-Bit Platforms" on page 2-8 for more information.

### Oracle Database Client Installation Methods

You can choose different installation methods to install Oracle Database Client, as follows:

- Interactive Installation Methods
- Automated Installation Methods Using Response Files

#### Interactive Installation Methods

When you use the interactive method to install Oracle Database Client, Oracle Universal Installer displays a series of screens that enable you to specify all of the required information to install the Oracle Database Client software.

### Automated Installation Methods Using Response Files

By creating a response file and specifying this file when you start Oracle Universal Installer, you can automate some or all of the Oracle Database installation. These automated installation methods are useful if you must perform multiple installations on similarly configured systems or if the system where you want to install the software does not have X Window system software installed.

When you use a response file, you can run Oracle Universal Installer in the following modes, depending on whether you specify all of the required information or not:

- Silent Mode: Oracle Universal Installer runs in silent mode if you use a response file that specifies all required information, and specify the -silent option when starting Oracle Universal Installer. None of the Oracle Universal Installer screens are displayed.
- Response File Mode: Oracle Universal Installer runs in response file mode if you do not specify all required information in the response file.

For more information about these modes and about how to complete an installation using response files, refer to Appendix A.

# Oracle Database Client Installation Types

You can choose one of the following installation types when installing Oracle Database Client:

Instant Client: Enables you to install only the shared libraries required by Oracle Call Interface (OCI), Oracle C++ Call Interface (OCCI), Pro\*C, or Java database connectivity (JDBC) OCI applications. This installation type requires much less disk space than the other Oracle Database Client installation types.

**See Also:** Oracle Call Interface Programmer's Guide or Oracle Database JDBC Developer's Guide for more information about Instant Client

Instant Client Light is included in the Instant Client installation and you may want to use Instant Client Light if the applications generate error messages in American English only. Instant Client Light is beneficial to applications that use any of the supported character sets and can accept error messages in American English. The following are the supported character sets:

- US7ASCII
- WE8DEC
- WE8IS08859P1
- WE8EBCDIC37C for EBCDIC platforms only
- WE8EBCDIC1047 for EBCDIC platforms only
- WE8MSWIN1252
- UTF8
- AL32UTF8
- AL16UTF16

The advantage of using Instant Client Light is that it has a smaller footprint than the regular Instant Client. The shared libraries, which an application must load, are only 34 MB as opposed to the 110 MB that regular Instant Client uses. Therefore, the applications use less memory.

- **Administrator:** Enables applications to connect to an Oracle Database instance on the local system or on a remote system. It also provides tools that enable you to administer Oracle Database.
- **Runtime:** Enables applications to connect to an Oracle Database instance on the local system or on a remote system.

**Custom:** Enables you to select individual components from the list of Administrator and Runtime components.

### Oracle Database Client and Oracle Database Interoperability

For information about interoperability between Oracle Database Client and Oracle Database releases, see Note 207303.1 on the My Oracle Support Web site at the following URL:

https://support.oracle.com/

# Simplified Patching of Timestamp with Time Zone Data Type

Starting with Oracle Database 11g Release 2 (11.2), the patching process of TIMESTAMP WITH TIMEZONE data type values is simplified.

**See Also:** "Oracle Database 11g Release 2 (11.2) New Features in Globalization" and "Clients and Servers Operating with Different Versions of Time Zone Files" in Oracle Database Globalization Support *Guide* for information about simplified patching process and how certain clients work with server with different time zone files

# Software Updates Option

Use the Software Updates feature to dynamically download and apply the latest updates released by Oracle; such as, interim patch updates, critical patch updates, Oracle Universal Installer updates, and the latest patch set updates. This functionality is available starting with Oracle Database 11g Release 2 (11.2.0.2).

You can choose to download the latest updates by providing My Oracle Support credentials or you can apply previously downloaded updates. You can also download the updates separately using the -downloadUpdates option and later apply them during the installation by providing the location where the updates are present.

**See Also:** "Running Oracle Universal Installer" on page 3-5 for more information on the -downloadUpdates option, and dynamically applying software updates during the installation

# **Preinstallation Requirements**

This guide contains information required to install Oracle Database Client 11g Release 2 (11.2). Ensure that you review information related to the platform on which you intend to install Oracle Database Client.

This chapter describes the tasks that you must complete before you start Oracle Universal Installer. It includes information about the following tasks:

- Logging In to the System as root
- Checking the Hardware Requirements
- Checking the Software Requirements
- Creating Required Operating System Group and User
- **Identifying Required Software Directories**
- Identifying or Creating an Oracle Base Directory
- Configuring the oracle User's Environment

# Logging In to the System as root

Before you install the Oracle software, you must complete several tasks as the root user. To log in as the root user, complete one of the following procedures:

**Note:** Unless you intend to complete a silent-mode installation, you must install the software from an X Window System workstation, an X terminal, or a PC or other system with X server software installed.

For more information about silent-mode installations, refer to Appendix A.

- If you are installing the software from an X Window System workstation or X terminal, then:
  - Start a local terminal session, for example, an X terminal (xterm).
  - If you are not installing the software on the local system, then enter the following command to enable the remote host to display X applications on the local X server:

\$ xhost fully\_qualified\_remote\_host\_name

For example:

```
$ xhost somehost.us.example.com
```

**3.** If you are not installing the software on the local system, then use the ssh, rlogin, or telnet command to connect to the system where you want to install the software:

```
$ telnet fully_qualified_remote_host_name
```

**4.** If you are not logged in as the root user, then enter the following command to switch user to root:

```
$ su - root
password:
```

If you are installing the software from a PC or other system with X server software installed, then:

**Note:** If necessary, refer to the X server documentation, or contact your X server vendor or system administrator for more information about completing this procedure. Depending on the X server software that you are using, you may have to complete the tasks in a different order.

- **1.** Start the X server software.
- **2.** Configure the security settings of the X server software to permit remote hosts to display X applications on the local system.
- Connect to the remote system where you want to install the software and start a terminal session on that system, for example, an X terminal (xterm).
- If you are not logged in as the root user on the remote system, then enter the following command to switch user to root:

```
$ su - root
password:
```

# **Checking the Hardware Requirements**

The system must meet the following minimum hardware requirements for Oracle Database Client 11g Release 2:

- Memory Requirements
- System Architecture
- Disk Space Requirements
- Display Requirements

### **Memory Requirements**

The following are the memory requirements for Oracle Database Client 11g Release 2 (11.2):

At least 256 MB of RAM.

To determine the RAM size, enter the following command:

# /usr/sbin/lsattr -E -l sys0 -a realmem

If the size of the RAM is less than the required size, then you must install more memory before you continue with the installation.

The following table describes the relationship between installed RAM and the configured swap space recommendation:

> **Note:** On AIX systems, with 1 GB or more of memory, Oracle recommends that you set the paging space to an initial setting of half the size of RAM plus 4 GB, with an upper limit of 32 GB. During installation, to optimize paging, monitor the paging space use in a separate window. Use the command chps to increase or decrease the paging space size. The output of chps should indicate paging space use of less than 25 percent on a healthy system. Refer to Oracle Database Administrator's Reference for Linux and UNIX-Based Operating *Systems* for more information about configuring paging space.

RAM	Swap Space
Between 0 MB and 256 MB	3 times the size of RAM
Between 256 MB and 512 MB	2 times the size of RAM
Between 512 MB and 2 GB	1.5 times the size of RAM
Between 2 GB and 16 GB	Equal to the size of RAM
More than 16 GB	16 GB

To determine the size of the configured swap space, enter the following command:

# /usr/sbin/lsps -a

If necessary, refer to the operating system documentation for information about how to configure additional swap space.

#### IMPORTANT:

- Oracle recommends that you take multiple values for the available RAM and swap space before finalizing on a value. This is because the available RAM and swap space keep changing depending on the user interactions with the computer.
- Contact your operating system vendor for swap space allocation guidance for your server. The vendor guidelines supersede the swap space requirements listed in this guide.

### System Architecture

To determine whether the system architecture can run the software, enter the following command:

# /usr/bin/getconf HARDWARE\_BITMODE

The expected output of this command is 64. If you do not see the expected output, then you cannot install the software on this system.

To determine if the system is started in 64-bit mode, enter the following command:

# bootinfo -K

The result of this command must be 64, indicating that the 64-bit kernel is enabled.

**Note:** For AIX Based Systems, Oracle Database 11g supports 64-bit kernel and does not provide support for 32-bit kernel applications.

**Note:** Verify that the processor architecture matches the Oracle software release to install. If you do not see the expected output, then you cannot install the software on this system.

### **Disk Space Requirements**

The following are the disk space requirements for Oracle Database Client 11g Release 2 (11.2):

The minimum disk space requirement for a client install in the /tmp directory is 130 MB

To determine the amount of disk space available in the /tmp directory, enter the following command:

# df -k /tmp

If free disk space available in the /tmp directory is less than what is required, then complete one of the following steps:

- Delete unnecessary files from the /tmp directory to meet the disk space requirement.
- Set the TMP and TMPDIR environment variables when setting the oracle user's environment.
- Extend the file system that contains the /tmp directory. If necessary, contact the system administrator for information about extending file systems.
- To determine the amount of free disk space on the system, enter the following command:

# df -k

The following table describes the disk space requirements for software files for each installation type on AIX Based Systems

Installation Type	Requirement for Software Files
Instant Client	370 MB
Administrator	3.64 GB
Runtime	1.91 GB
Custom (maximum)	3.86 GB

### Display Requirements

The minimum display requirement for Oracle Database 11g Release 2 (11.2) is a resolution of 1024 x 768 or higher.

# **Checking the Software Requirements**

Depending on the products that you intend to install, verify that the following softwares are installed on the system.

> **Note:** Oracle Universal Installer performs checks on the system to verify that it meets the listed requirements. To ensure that these checks pass, verify the requirements before you start Oracle Universal Installer.

- **Operating System Requirements**
- Compiler Requirements
- Additional Software Requirements
- Patch Requirements
- **Instant Client Light Requirements**

### Operating System Requirements

The following or later versions of the operating system are required for Oracle Database Client 11g Release 2 (11.2):

> **Note:** Only the distributions and versions listed in this section are supported. Do not install the software on other versions.

> Oracle Universal Installer performs checks to verify that the system meets the listed requirements. To ensure that these checks pass, verify the requirements before you start Oracle Universal Installer.

- AIX 5L V5.3 TL 09 SP1 ("5300-09-01"), 64 bit kernel
- AIX 6.1 TL 02 SP1 ("6100-02-01), 64-bit kernel
- AIX 7.1 TL 0 SP1 ("7100-00-01"), 64-bit kernel

The following operating system filesets are required for AIX 5L:

- bos.adt.base
- bos.adt.lib
- bos.adt.libm
- bos.perf.libperfstat 5.3.9.0 or later
- bos.perf.perfstat
- bos.perf.proctools
- xlC.aix50.rte.10.1.0.0 or later
- gpfs.base 3.2.1.8 or later

The following operating system filesets are required for **AIX 6.1**:

- bos.adt.base
- bos.adt.lib
- bos.adt.libm
- bos.perf.libperfstat 6.1.2.1 or later
- bos.perf.perfstat
- bos.perf.proctools
- xlC.aix61.rte.10.1.0.0 or later
- xlC.rte.10.1.0.0 or later
- gpfs.base 3.2.1.8 or later

The following operating system filesets are required for **AIX 7.1**:

- bos.adt.base
- bos.adt.lib
- bos.adt.libm
- bos.perf.libperfstat
- bos.perf.perfstat
- bos.perf.proctools
- xlC.aix61.rte.10.1.0.0 or later
- xlC.rte.10.1.0.0 or later
- gpfs.base 3.3.0.11 or later

#### Note:

- On AIX 5L operating system, if you set the value of LOCK\_SGA parameter to true, then you must ensure that the CAP\_BYPASS\_ RAC\_VMM and CAP\_PROPAGATE privileges are enabled for the operating system account that is used to start the respective database instances. Otherwise, setting the value of LOCK\_SGA parameter to TRUE alone does not ensure startup of the database instance.
- The GPFS fileset is required only if you want to use the IBM GPFS cluster file system as the shared storage for Oracle clusterware or database files.
- 1. To determine the distribution and version of AIX installed, enter the following command:
  - # oslevel -s

For AIX 5L: If the operating system version is lower than AIX 5.3 Technology Level 9 SP 1, then upgrade your operating system to this, or a later, level.

For AIX 6.1: If the operating system version is lower than AIX 6.1 Technology Level 2 SP 1, then upgrade your operating system to this, or a later, level.

For AIX 7.1: If the operating system version is lower than AIX 7.1 Technology Level 0 SP 1, then upgrade your operating system to this, or a later, level.

AIX maintenance packages are available from the following Web site:

```
http://www-933.ibm.com/support/fixcentral/
```

**2.** To determine whether the required filesets are installed and committed, enter a command similar to the following:

```
# lslpp -l bos.adt.base bos.adt.lib bos.adt.libm bos.perf.perfstat \
bos.perf.libperfstat bos.perf.proctools
```

**3.** To determine the supported kernel mode, enter a command similar to the following:

```
# getconf KERNEL_BITMODE
```

#### Note:

- The expected output of this command is 64. If you do not see the expected output, then you cannot install the software on this system.
- Oracle Database 11g supports 64-bit kernel and does not provide support for 32-bit kernel applications.

### Compiler Requirements

The following is the minimum compiler requirement for Pro\*C/C++, Oracle Call Interface, Oracle C++ Call Interface, and Oracle XML Developer's Kit (XDK) with Oracle Database 11*g* Release 2:

IBM XL C/C++ Enterprise Edition for AIX, V9.0 April 2008 PTF:

You can download this software from the following link:

http://www-01.ibm.com/support/docview.wss?uid=swg24015075

**Note:** Even if you do not install the IBM XL C/C++ compiler, you require the compiler for AIX Runtime Environment Component. The runtime environment file sets can be downloaded with no license requirements. The minimum recommended runtime environment for AIX 5.3 and AIX 6.1 is available at the following URL:

### IBM XL C/C++ for AIX, V10.1 Runtime Environment

http://www-01.ibm.com/support/docview.wss?rs=2239&uid=swg240 19829

### Additional Software Requirements

Depending on the components you want to use, you must ensure that the following software are installed:

- Oracle JDBC/OCI Drivers
- **ODBC** Drivers
- Separate 32-Bit Client Software for 64-Bit Platforms

- **Browser Requirements**
- **Programming Languages**

#### **Oracle JDBC/OCI Drivers**

Use JDK 6 (Java 6 64-bit 6.0.0.50 IZ30726 (SR2)) or JDK 5 (Java 5 64-bit 5.0.0.250 IZ55274 (SR10)) with the JNDI extension with the Oracle Java Database Connectivity and Oracle Call Interface drivers. However, these are not mandatory for the database installation. Note that JDK 1.5 is installed with this release

#### **ODBC Drivers**

Oracle ODBC driver on AIX is certified with ODBC Driver Manager 2.2.12. You can download and install the Driver Manager from the following link:

http://www.unixodbc.org

ODBC Driver Manager is not required to install Oracle Database.

To use ODBC, install gcc 3.4.5.

### Separate 32-Bit Client Software for 64-Bit Platforms

Starting with Oracle Database 11g Release 2 (11.2), the 64-bit client software does not contain any 32-bit client binaries. If you require 32-bit client binaries on 64-bit platforms, then install the 32-bit binaries from the respective 32-bit client software.

#### **Browser Requirements**

Web browsers must support JavaScript, and the HTML 4.0 and CSS 1.0 standards. The following Web browsers are supported for Oracle Enterprise Manager Database Control:

- Netscape Navigator 8.1
- Netscape Navigator 9.0
- Microsoft Internet Explorer 6.0 SP2
- Microsoft Internet Explorer 7.0 SP1
- Microsoft Internet Explorer 8.0
- Microsoft Internet Explorer 9.0
- Firefox 2.0
- Firefox 3.0.7
- Firefox 3.5
- Firefox 3.6
- Safari 3.1
- Safari 3.2
- Safari 4.0.x
- Google Chrome 3.0
- Google Chrome 4.0

#### **Programming Languages**

The following products are certified for use with:

- Pro\* COBOL
  - IBM COBOL for AIX Version 3.1
  - Micro Focus Server Express 5.1
- Pro\* FORTRAN
  - IBM XL Fortran Enterprise Edition for AIX, V11.1 April 2008 PTF
- Ada
  - OC Systems PowerAda 5.5

For more information about OC Systems and PowerAda, refer to the following URL:

http://www.ocsystems.com/contact.html

### **Programming Languages**

The following products are certified for use with:

- Pro\* COBOL
  - IBM COBOL for AIX Version 3.1
  - Micro Focus Server Express 5.1
- Pro\* FORTRAN
  - IBM XL Fortran Enterprise Edition for AIX, V11.1, April 2008 PTF
- Ada
  - OC Systems PowerAda 5.5

For more information about OC Systems and PowerAda, refer to:

http://www.ocsystems.com/contact.html

### **Patch Requirements**

The following, or later, patches are required for Oracle Database 11g Release 2 (11.2) for AIX Based Systems:

#### Note:

AIX APAR numbers are tied to AIX versions and technology levels. Download and install the APAR that matches your AIX versions and Technology Levels from the IBM fix central web site at the following URL:

http://www-933.ibm.com/support/fixcentral/

If you are using a later TL level than the minimum level listed for this release, then check with IBM to determine if the required APARs listed here are included in the TL level that you have on your system. If they are included, then you do not need to install them. If they are not included, then you must install the equivalent APAR for the appropriate TL level.

### Installation Type or **Product** Requirement All installations Authorized Problem Analysis Reports (APARs) for AIX 5L: If you are using the minimum operating system TL level for AIX 5L listed above, then install all AIX 5L 5.3 Authorized Problem Analysis Reports (APARs) for AIX 5L V5.3 TL 09 SP1, and the following AIX fixes: IZ42940 IZ49516 IZ52331 These 5.3 fixes are already present in the following TL levels: AIX 5.3 TL-09 SP-05 and later AIX 5.3 TL-10 SP-02 and later AIX 5.3 TL-11 Authorized Problem Analysis Reports (APARs) for AIX 6L: If you are using the minimum operating system TL level for AIX 6L listed above, then install all AIX 6L 6.1 Authorized Problem Analysis Reports (APARs) for AIX 6.1 TL 02 SP1, and the following AIX fixes: IZ41855 IZ51456 IZ52319 These 6.1 fixes are already present in the following TL levels: AIX 6.1 TL-02 SP-04 and later AIX 6.1 TL-03 SP-02 and later AIX 6.1 TL-04 Authorized Problem Analysis Reports (APARs) for AIX 7L: If you are using the minimum operating system TL level for AIX 7.1 listed above, then install all AIX 7L 7.1 Authorized Problem Analysis

The following procedure describes how to check these requirements:

IZ87216 IZ87564

To determine whether an APAR is installed, enter a command similar to the following:

```
# /usr/sbin/instfix -i -k "IZ42940 IZ49516 IZ52331 IZ41855 IZ52319"
```

If an APAR is not installed, then download it from the following Web site and install it:

Reports (APARs) for AIX 7.1 TL 0 SP1, and the following AIX fixes:

```
http://www-933.ibm.com/support/fixcentral/
```

If you require a CSD for WebSphere MQ, then refer to the following Web site for download and installation information:

http://www-947.ibm.com/support/entry/portal/Downloads/Software/WebSpher e/WebSphere MQ

### Instant Client Light Requirements

In addition to the requirements described in the preceding section, if you plan to use Instant Client Light, then the applications must use the following languages and character sets:

- **Language:** Any language that is supported by Oracle
- **Territory:** Any territory that is supported by Oracle
- **Character sets:** 
  - Single byte
    - **US7ASCII**
    - WE8DEC
    - WE8MSWIN1252
    - WE8ISO8859P1
  - Unicode
    - UTF8
    - AL16UTF16
    - AL32UTF8

Instant Client Light can connect to databases having one of the following database character sets:

- **US7ASCII**
- WE8DEC
- WE8MSWIN1252
- WE8ISO8859P1
- WE8EBCDIC37C
- WE8EBCDIC1047
- UTF8
- AL32UTF8

The language, territory, and character sets are determined by the NLS\_LANG environment variable.

# Creating Required Operating System Group and User

Depending on whether this is the first time Oracle software is being installed on this system and on the products that you are installing, you may have to create the following operating system group and user:

The Oracle Inventory group (typically, oinstall)

You must have a group whose members are given access to write to the Oracle Central Inventory (oraInventory).

Installation logs and trace files from installations of Oracle software. These files are also copied to the respective Oracle homes for future reference.

Other metadata inventory information regarding Oracle installations are stored in the individual Oracle home inventory directories, and are separate from the Central Inventory.

For new installations, Oracle recommends that you allow Oracle Universal Installer to create the Central Inventory directory. By default, if you create an Oracle path in compliance with OFA structure, such as /u01/app, then the Central Inventory is created in the path u01/app/oraInventory, using correct permissions to allow all Oracle installation owners to write to this directory.

The Oracle software owner user (typically, oracle)

You must create this user the first time you install Oracle software on the system. This user owns all of the software installed during the installation. This user must have the Oracle Inventory group as its primary group. It must also have the OSDBA and OSOPER groups as secondary groups.

#### Note:

- In Oracle documentation, the user created to own the Oracle Database installations is referred to as the oracle user.
- An Oracle Database installation must be owned by the Oracle software owner user (oracle) and belong to the Oracle Inventory group (oinstall).

A single Oracle Inventory group is required for all installations of Oracle software on the system. After the first installation of Oracle software, you must use the same Oracle Inventory group for all subsequent Oracle software installations on that system. However, you can choose to create different Oracle software owner users for separate installations.

**Note:** The following sections describe how to create local users and groups. As an alternative to creating local users and groups, you could create the appropriate users and groups in a directory service, for example, Network Information Services (NIS). For information about using directory services, contact the system administrator or refer to the operating system documentation.

The following sections describe how to create the required operating system users and groups:

- Creating the Oracle Inventory Group
- Creating the Oracle Software Owner User

### Creating the Oracle Inventory Group

You must create the Oracle Inventory group if it does not exist. The following sections describe how to determine the Oracle Inventory group name, if it exists, and how to create it if necessary:

- Determining Whether the Oracle Inventory Group Exists
- Creating the Oracle Inventory Group

#### **Determining Whether the Oracle Inventory Group Exists**

When you install Oracle software on the system for the first time, Oracle Universal Installer creates the oraInst.loc file. This file identifies the name of the Oracle Inventory group (typically, oinstall), and the path of the Oracle Inventory directory.

An oraInst.loc file has content similar to the following:

```
inventory_loc=central_inventory_location
inst_group=group
```

In the preceding example, central\_inventory\_location is the location of the Oracle Central Inventory, and group is the name of the group that has permissions to write to the central inventory.

If you have an existing Oracle Inventory, then ensure that you use the same Oracle Inventory for all Oracle software installations, and ensure that all Oracle software users you intend to use for installation have permissions to write to this directory.

To determine whether the Oracle Inventory group exists, enter the following command:

```
# more /etc/oraInst.loc
```

If the oraInst.loc file exists, then the output from this command is similar to the following:

```
inventory_loc=/u01/app/oraInventory
inst_group=oinstall
```

In the previous output example:

- The inventory\_loc parameter shows the location of the Oracle Inventory
- The inst\_group parameter shows the name of the Oracle Inventory group (in this example, oinstall).

### Creating the Oracle Inventory Group

If the oraInst.loc file does not exist, then create the Oracle Inventory group as follows:

**1.** Enter the following command:

```
# smit security
```

- **2.** Choose the appropriate menu items to create the oinstall group.
- Press **F10** to exit.

### Creating the Oracle Software Owner User

You must create an Oracle software owner user in the following circumstances:

- If an Oracle software owner user does not exist, for example, if this is the first installation of Oracle software on the system
- If an Oracle software owner user exists, but you want to use a different operating system user

#### **Determining Whether an Oracle Software Owner User Exists**

To determine whether an Oracle software owner user named oracle exists, enter the following command:

```
# id oracle
```

If the oracle user exists, then the output from this command is similar to the following:

```
uid=440(oracle) gid=200(oinstall) groups=201(dba),202(oper)
```

If the user exists, then determine whether you want to use the existing user or create another oracle user. If you want to use the existing user, then ensure that the user's primary group is the Oracle Inventory group. Refer to one of the following sections for more information:

**Note:** If necessary, contact the system administrator before using or modifying an existing user.

- If you want to use the existing Oracle software owner user, and the user's primary group is the Oracle Inventory group, then refer to the "Identifying Required Software Directories" section on page 2-15.
- To modify an existing user, refer to the "Modifying an Oracle Software Owner User" section on page 2-14.
- To create a user, refer to the following section.

### Creating an Oracle Software Owner User

If the Oracle software owner user does not exist or if you require a new Oracle software owner user, then create it as follows. In the following procedure, use the user name oracle unless a user with that name exists.

**1.** Enter the following command:

```
# smit security
```

- **2.** Choose the appropriate menu items to create the oracle user, specifying the following information:
  - In the **Primary GROUP** field, specify the Oracle Inventory group, for example
  - In the **Group SET** field, specify the OSDBA group and if required, the OSOPER group. For example dba, asmdba, or oper.
- **3.** Press **F10** to exit.
- **4.** Set the password of the oracle user:

```
# passwd oracle
```

Refer to the "Identifying Required Software Directories" section on page 2-15 to continue.

### Modifying an Oracle Software Owner User

If the oracle user exists, but its primary group is not oinstall, then enter a command similar to the following to modify it:

**1.** Enter the following command:

```
# smit security
```

**2.** Choose the appropriate menu items to modify the oracle user.

- 3. In the **Primary GROUP** field, specify the Oracle Inventory group, for example
- 4. In the Group SET field, specify the required secondary groups, for example dba.
- Press **F10** to exit.

# Identifying Required Software Directories

You must identify or create the following directories for the Oracle software:

- Oracle Base Directory
- Oracle Inventory Directory
- Oracle Home Directory

**Note:** Ensure that the paths you select for Oracle software, such as the Oracle home path and the Oracle base path, use only ASCII characters. Because installation owner names are used by default for some paths, this ASCII character restriction applies to user names, file names, and directory names.

### Oracle Base Directory

The Oracle base directory is a top-level directory for Oracle software installations. On UNIX systems, the Optimal Flexible Architecture (OFA) guidelines recommend that you use a path similar to the following for the Oracle base directory:

/mount\_point/app/software\_owner

#### In this example:

mount\_point is the mount point directory for the file system that contains the Oracle software.

The examples in this guide use /u01 for the mount point directory.

software\_owner is the operating system user name of the software owner installing the Oracle software, for example oracle.

You must specify the ORACLE\_BASE folder that contains all Oracle products.

**Note:** If you have an existing Oracle base, then you can select it from the Use existing drop down box. By default, the drop down box contains the existing value for Oracle base selected. Refer to "Installing the Oracle Database Client Software" on page 2-5 for information.

If you do not have an Oracle base, then you can create a new one by editing the text in the list box.

You can use the same Oracle base directory for multiple installations or you can create separate Oracle base directories for different installations. If different operating system users install Oracle software on the same system, then each user must create a separate Oracle base directory. The following example Oracle base directories could all exist on the same system:

/u01/app/oracle /u01/app/orauser The following sections describe how to identify existing Oracle base directories that may be suitable for the installation and how to create an Oracle base directory if necessary.

Regardless of whether you create an Oracle base directory or decide to use an existing one, you must set the ORACLE\_BASE environment variable to specify the full path to this directory.

### **Oracle Inventory Directory**

The Oracle Inventory directory (oraInventory) stores an inventory of all software installed on the system. It is required, and shared by all Oracle software installations on a single system. If you have an existing Oracle Inventory path, then Oracle Universal Installer continues to use that Oracle Inventory.

The first time you install Oracle software on a system, Oracle Universal Installer provides an OFA-compliant path in the format /u[01-09]/app, such as /u01/app. The user running the installation has permissions to write to that path. If this is true, then Oracle Universal Installer creates the Oracle Inventory directory in the path /u[01-09]/app/oraInventory. For example:

/u01/app/oraInventory

If you have set ORACLE\_BASE for the oracle user during installation, then Oracle Universal Installer creates the Oracle Inventory directory in the path ORACLE BASE/../oraInventory. For example, if ORACLE\_BASE is set to /u01/app/oracle/, then the Oracle Inventory directory is created in the path /u01/app/oraInventory.

If you have created neither an OFA-compliant path nor set ORACLE\_BASE, then the Oracle Inventory directory is placed in the home directory of the user that is performing the installation. For example:

/home/oracle/oraInventory

Oracle Universal Installer creates the directory that you specify and sets the correct owner, group, and permissions for it. You do not have to create it.

#### Note:

- All Oracle software installations rely on this directory. Ensure that you back it up regularly.
- Do not delete this directory unless you have completely removed all Oracle software from the system.
- By default, the Oracle Inventory directory is not installed under the Oracle Base directory. This is because all Oracle software installations share a common Oracle Inventory, so there is only one Oracle Inventory for all users. Whereas, there is a separate Oracle Base for each user.

### **Oracle Home Directory**

The Oracle home directory is the directory where you choose to install the software for a particular Oracle product. You must install different Oracle products, or different releases of the same Oracle product, in separate Oracle home directories. When you run Oracle Universal Installer, it prompts you to specify the path to this directory, and a name that identifies it. The directory that you specify must be a subdirectory of the

Oracle base directory. Oracle recommends that you specify a path similar to the following for the Oracle home directory:

```
$ORACLE_BASE/product/11.2.0/client_1
```

Oracle Universal Installer creates the directory path that you specify under the Oracle base directory. It also sets the correct owner, group, and permissions on it. You do not have to create this directory.

**Caution:** During installation, you must not specify an existing directory that has predefined permissions applied to it as the Oracle home directory. If you do, then you may experience installation failure due to file and group ownership permission errors.

# Identifying or Creating an Oracle Base Directory

Before starting the installation, you must either identify an existing Oracle base directory or if required, create one. This section contains information about the following:

- Identifying an Existing Oracle Base Directory
- Creating an Oracle Base Directory

**Note:** You can choose to create an Oracle base directory, even if other Oracle base directories exist on the system.

### Identifying an Existing Oracle Base Directory

Existing Oracle base directories may not have paths that follow OFA guidelines. However, if you identify an existing Oracle Inventory directory or existing Oracle home directories, then you can usually identify the Oracle base directories, as follows:

Identifying an existing Oracle Inventory directory

Enter the following command to view the contents of the oraInst.loc file:

```
# more /etc/oraInst.loc
```

If the oraInst.loc file exists, then the output from this command is similar to the following:

```
inventory_loc=/u01/app/oraInventory
inst_group=oinstall
```

The inventory\_loc parameter identifies the Oracle Inventory directory (oraInventory). The parent directory of the oraInventory directory is typically an Oracle base directory. In the previous example, /u01/app/oracle is an Oracle base directory.

Identifying existing Oracle home directories

Enter the following command to view the contents of the oratab file:

```
# more /etc/oratab
```

If the oratab file exists, then it contains lines similar to the following:

```
*:/u03/app/oracle/product/11.2.0/dbhome_1:N
```

<sup>\*:/</sup>opt/orauser/infra\_904:N

```
*:/oracle/9.2.0:N
```

The directory paths specified on each line identify Oracle home directories. Directory paths that end with the user name of the Oracle software owner to use are valid choices for an Oracle base directory. If you intend to use the oracle user to install the software, then you could choose one of the following directories from the previous example:

```
/u03/app/oracle
/oracle
```

**Note:** If possible, choose a directory path similar to the first (/u03/app/oracle). This path complies with the OFA guidelines.

Identifying existing Oracle base directories

After you have located the Oracle home directory, run a similar command to confirm the location of Oracle base:

```
cat /u01/app/oraInventory/ContentsXML/inventory.xml
```

#### To continue:

If an Oracle base directory exists and you want to use it, then refer to the "Configuring the oracle User's Environment" section on page 2-19.

When you configure the oracle user's environment later in this chapter, set the ORACLE\_BASE environment variable to specify the directory you chose.

If an Oracle base directory does not exist on the system or to create an Oracle base directory, refer to the following section.

# Creating an Oracle Base Directory

Before you create an Oracle base directory, you must identify an appropriate file system with disk space.

To identify an appropriate file system:

1. To determine the free disk space on each mounted file system use the following command:

```
# df -k
```

- From the display, identify a file system that has appropriate free space.
- Note the name of the mount point directory for the file system that you identified.

To create the Oracle base directory and specify the correct owner, group, and permissions for it:

1. Enter commands similar to the following to create the recommended subdirectories in the mount point directory that you identified and set the appropriate owner, group, and permissions on them:

```
# mkdir -p /mount_point/app
# chown -R oracle:oinstall /mount_point/app
# chmod -R 775 /mount_point/app/
```

#### For example:

```
# mkdir -p /u01/app
```

```
# chown -R oracle:oinstall /u01/app
# chmod -R 775 /u01/app/
```

**2.** When you configure the oracle user's environment later in this chapter, set the ORACLE\_BASE environment variable to specify the Oracle base directory that you have created.

# Configuring the oracle User's Environment

You run Oracle Universal Installer from the oracle account. However, before you start Oracle Universal Installer you must configure the environment of the oracle user. To configure the environment, you must:

- Set the default file mode creation mask (umask) to 022 in the shell startup file.
- Set the DISPLAY environment variable.

**Note:** Ensure that the PATH variable contains \$ORACLE HOME/bin before /usr/X11R6/bin.

**Caution:** Use shell programs supported by your operating system vendor. If you use a shell program that is not supported by your operating system, then you can encounter errors during installation.

To set the oracle user's environment:

- **1.** Start a new terminal session, for example, an X terminal (xterm).
- 2. Enter the following command to ensure that X Window applications can display on this system:

```
$ xhost fully_qualified_remote_host_name
```

#### For example:

```
$ xhost somehost.us.example.com
```

- 3. If you are not logged in to the system where you want to install the software, then log in to that system as the oracle user.
- **4.** If you are not logged in as the oracle user, then switch user to oracle:

```
$ su - oracle
```

**5.** To determine the default shell for the oracle user, enter the following command:

```
$ echo $SHELL
```

- **6.** To run the shell startup script, enter one of the following commands:
  - Bash shell:

```
$ . ./.bash_profile
```

Bourne or Korn shell:

```
$ . ./.profile
```

C shell:

```
% source ./.login
```

- 7. If you are not installing the software on the local system, then enter a command similar to the following to direct X applications to display on the local system:
  - Bourne, Bash, or Korn shell:

```
$ DISPLAY=local_host:0.0 ; export DISPLAY
```

C shell:

```
% setenv DISPLAY local_host:0.0
```

In this example, <code>local\_host</code> is the host name or IP address of the system to use to display Oracle Universal Installer (your workstation or PC).

- If you determined that the /tmp directory has less than 400 MB of free disk space, then identify a file system with at least 400 MB of free space and set the TMP and TMPDIR environment variables to specify a temporary directory on this file system:
  - To determine the free disk space on each mounted file system, use the following command:

```
# df -k
```

**b.** If necessary, enter commands similar to the following to create a temporary directory on the file system that you identified, and set the appropriate permissions on the directory:

```
su - root
$ mkdir /mount_point/tmp
$ chmod a+wr /mount_point/tmp
#exit
```

- **c.** Enter commands similar to the following to set the TMP and TMPDIR environment variables:
  - Bourne, Bash, or Korn shell:

```
$ TMP=/mount_point/tmp
$ TMPDIR=/mount_point/tmp
$ export TMP TMPDIR
```

C shell:

```
% setenv TMP /mount_point/tmp
% setenv TMPDIR /mount_point/tmp
```

- **9.** Enter the following commands to ensure that the ORACLE\_HOME and TNS\_ADMIN environment variables are not set:
  - Bourne, Bash, or Korn shell:

```
$ unset ORACLE HOME
$ unset TNS_ADMIN
```

C shell:

```
% unsetenv ORACLE_HOME
% unsetenv TNS_ADMIN
```

**Note:** If the ORACLE\_HOME environment variable is set, then Oracle Universal Installer uses the value that it specifies as the default path for the Oracle home directory. However, if you set the <code>ORACLE\_BASE</code> environment variable, then Oracle recommends that you unset the ORACLE\_HOME environment variable and choose the default path suggested by Oracle Universal Installer.

10. To verify that the environment has been set correctly, enter the following commands:

```
$ umask
$ env | more
```

Verify that the umask command displays a value of 22, 022, or 0022 and the environment variables that you set in this section have the correct values.

# **Installing Oracle Database Client**

The Oracle Database Client software is available on installation media or you can download it from the Oracle Technology Network Web site. In most cases, you use the graphical user interface (GUI) provided by Oracle Universal Installer to install the software. However, you can also use Oracle Universal Installer to complete silent-mode installations, without using the GUI.

- **Reviewing Installation Guidelines**
- Accessing the Installation Software
- Enabling Asynchronous I/O
- Installing the Oracle Database Client Software

**See Also:** Appendix A for information about silent-mode installations

## **Reviewing Installation Guidelines**

Review the following guidelines before starting Oracle Universal Installer:

- Oracle Universal Installer
  - Do not use Oracle Universal Installer from an earlier Oracle release to install components from this release.
- Reinstalling Oracle Software

If you reinstall Oracle software into an Oracle home directory where Oracle Database is installed, you must also reinstall any components, such as Oracle Partitioning, that were installed before you begin the reinstallation.

## Accessing the Installation Software

The Oracle Database Client software is available on installation media or you can download it from the Oracle Technology Network Web site, or the Oracle Software Delivery Cloud portal. To install the software from the hard disk, you must either download it and unpack it, or copy it from the installation media.

You can access and install Oracle Database Client by using one of the following methods:

- To install the software from a installation media or from an existing hard disk location, refer to "Installing the Oracle Database Client Software" on page 3-5
- To copy the software to a hard disk, refer to "Copying the Software to the Hard Disk" on page 3-3

To download the software from Oracle Technology Network, refer to "Downloading Oracle Software" on page 3-2

#### **Downloading Oracle Software**

You can download the trial version of the installation files from the Oracle Technology Network (OTN) or the Oracle Software Delivery Cloud portal and extract them on your hard disk. Make sure that you completely review and understand the terms of the license. Most downloads include the development license. This section contains the following topics:

- Downloading the Installation Archive Files from OTN
- Downloading the Software from Oracle Software Delivery Cloud
- Extracting the Installation Files

#### Downloading the Installation Archive Files from OTN

To download the installation archive files from Oracle Technology Network:

1. Use any browser to access the software download page from Oracle Technology Network:

http://www.oracle.com/technetwork/indexes/downloads/index.html

- **2.** Navigate to the download page for the product to install.
- 3. On the download page, identify the required disk space by adding the file sizes for each required file.
  - The file sizes are listed next to the file names.
- **4.** Select a file system with enough free space to store and expand the archive files. In most cases, the available disk space must be at least twice the size of all of the archive files.
- **5.** On the file system that you selected in step 4, create a parent directory for each product, for example OraDB11g, to hold the installation directories.
- **6.** Download all of the installation archive files to the directory that you created in step 5.
- 7. Verify that the files you downloaded are the same size as the corresponding files on Oracle Technology Network.

#### Downloading the Software from Oracle Software Delivery Cloud

You can download the software from Oracle Software Delivery Cloud as Media Packs. A Media Pack is an electronic version of the software that is also available to Oracle customers on CD-ROM or DVD. To download the Media Pack:

**1.** Use any browser to access the Oracle Software Delivery Cloud portal:

https://edelivery.oracle.com/

- 2. Complete the Export Validation process by entering information (name, company, e-mail address, and country) in the online form.
- **3.** In the Media Pack Search page, specify the Product Pack and Platform to identify the Media Pack you want to download. If you do not know the name of the Product Pack, you can search for it using the License List.

- **4.** In the search results page, click **Readme** to download and review the Readme file for download instructions and product information.
- **5.** After you review the Readme, choose the appropriate Media Pack from the search results to download the individual zip files. Follow the Download Notes instructions in this page. Once you download and extract the contents of the required zip files, proceed with the installation of the software.

**Note:** Print the page with the list of downloadable files. It contains a list of part numbers and their corresponding descriptions that you may have to reference during the installation process.

**See Also:** Frequently Asked Questions section on the Oracle Software Delivery Cloud portal for more information about Media Packs

#### **Extracting the Installation Files**

To extract the installation archive files, perform the following steps:

- If necessary, change to the directory that contains the downloaded installation archive files.
- **2.** If the downloaded file has the zip extension, use the following command to extract the content:

```
unzip file_name.zip
```

If the downloaded file has the cpio.gz extension, use the following command:

```
$ gunzip filename.cpio.gz
```

This command creates files with names similar to the following:

```
filename.cpio
```

To extract the installation files, enter a command similar to the following:

```
$ cpio -idcmv < filename.cpio
```

**Note:** Refer to the download page for information about the correct options to use with the cpio command.

Some browsers uncompress files while downloading them, but leave the .gz file extension.

For each file, this command creates a subdirectory named Diskn, where n is the disk number identified in the file name.

When you have extracted all of the required installation files, refer to "Installing the Oracle Database Client Software" on page 3-5.

## **Copying the Software to the Hard Disk**

Before installing Oracle Database Client, you might want to copy the software to the hard disk to enable the installation process to run a bit faster. Before copying the installation media content to the hard disk, you must mount the disk. The following sections describe how to mount the disk and copy its content to the hard disk:

- Mounting Disks
- Copying the Oracle Database Client Software to a Hard Disk

#### **Mounting Disks**

On most AIX systems, the disk mounts automatically when you insert it into the disc drive. If the disk does not mount automatically, then follow these steps to mount it:

**1.** Switch user to root:

```
$ sudo - root
```

2. If necessary, enter a command similar to following to unmount the currently mounted disc, then remove it from the drive:

```
# umount /dvd
```

In this example, /dvd is the mount point directory for the disc drive.

3. Insert the appropriate disc into the disc drive, then enter a command similar to the following to mount it:

```
# /usr/sbin/mount -rv cdrfs /dev/cd0 /dvd
```

In this example, /dev/cd0 is the device name of the disc drive and /dvd is the mount point directory.

4. If Oracle Universal Installer displays the Disk Location dialog box, enter the disc mount point directory path, for example:

/dvd

To continue, go to one of the following sections:

- If you want to copy software to a hard disk, refer to "Copying the Oracle Database Client Software to a Hard Disk" on page 3-4.
- If you want to install the software from the installation media, refer to "Installing the Oracle Database Client Software" on page 3-5.

#### Copying the Oracle Database Client Software to a Hard Disk

If the system does not have a installation media, you can copy the software from the installation media to a file system on another system, then either mount that file system using NFS, or use FTP to copy the files to the system where you want to install the software.

To copy the contents of the installation media to a hard disk:

1. Create a directory on the hard disk to hold the Oracle software:

```
$ mkdir OraCl11g
```

**2.** Change directory to the directory you created in Step 1:

```
$ cd OraCl11g
```

**3.** Mount the disk, if it is not mounted.

Some platforms automatically mount the disk when you insert it into the drive. If the disk does not mount automatically, refer to "Mounting Disks" on page 3-4 for information about mounting it.

**4.** Copy the contents of the mounted disk to the corresponding new subdirectory as follows:

```
$ cp -R /directory_path OraCl11g
```

**5.** If necessary, mount the next disk and repeat Step 4.

## **Enabling Asynchronous I/O**

To manually enable asynchronous I/O:

- 1. Start smitty aio.
- 2. Run Change / Show Characteristics of Asynchronous I/O.
- 3. Set the STATE to be configured at system restart as available.

**Note:** This procedure does not require a system restart.

## Installing the Oracle Database Client Software

Use Oracle Universal Installer to install the Oracle Database Client software. The following sections describes how to install the Oracle software:

- Running Oracle Universal Installer
- Using Oracle Net Configuration Assistant
- Performing an In-place Oracle Database Client Upgrade

**See Also:** "Installation Considerations" on page 1-2 for information you should consider before deciding how to install the client

## Running Oracle Universal Installer

For any type of installation process, start Oracle Universal Installer and install the software, as follows:

- Log on as the Oracle software owner user (typically, oracle) to the computer on which to install Oracle components.
- 2. If you are installing the software from installation media, mount the disk if it is not mounted.

If the disk does not mount automatically, refer to "Mounting Disks" on page 3-4 for information about mounting it.

Some platforms automatically mount the disk when you insert the installation media into the drive.

3. To start Oracle Universal Installer, complete one of the following steps depending on the location of the installation files:

**Note:** Start Oracle Universal Installer from the terminal session where you logged in as the oracle user and set the user's environment.

**See Also:** "Configuring the oracle User's Environment" on page 2-19 for information about setting the oracle user's environment

- If the installation files are on disk, enter a command similar to the following, where *directory\_path* is the path of the client directory on the installation media:
  - \$ /directory\_path/runInstaller
- If the installation files are on the hard disk, change directory to the client directory and enter the following command:
  - \$ ./runInstaller
- Starting with Oracle Database 11g Release 2 (11.2.0.2), if you plan to run the installation in a secured data center, then you can download updates before starting the installation by starting Oracle Universal Installer on a system that has Internet access in update download mode. To start Oracle Universal Installer to download the updates, enter the following command:
  - \$ ./runInstaller -downloadUpdates

Provide the My Oracle Support user name and password, and provide proxy settings, if needed, in the Provide My Oracle Support credentials screen. Then, enter the **Download location** and click **Download** in the Download software updates screen. If updates are available, then they are downloaded in the location provided. The Finish Updates screen shows the successful download of the updates. Click **Close**.

After you download the updates, transfer the update file to a directory on the server where you plan to run the installation.

#### See Also:

- Oracle Universal Installer and OPatch User's Guide for Windows and *UNIX* for information about response file formats
- "Software Updates Option" on page 1-5

If Oracle Universal Installer is not displayed, refer to the "X Window Display Errors" on page C-1 for information about troubleshooting.

- **4.** If you have an existing Oracle Database Client 11g Release 2 (11.2) installed on your system, the Select Installation Mode screen is displayed. Select **New Install** to install Oracle Database Client software in to a new location.
  - Starting with Oracle Database 11g Release 2 (11.2.0.2), to upgrade an earlier release of Oracle Database Client, select **Upgrade** and follow the instructions in "Performing an In-place Oracle Database Client Upgrade" on page 3-9.
- 5. In the Select Installation Type screen, select the type of installation: Instant Client, Administrator, Runtime, or Custom and click Next.
- Starting with Oracle Database 11g Release 2 (11.2.0.2), you can use the Software Updates feature to dynamically download and apply latest updates. In the Download Software Updates screen, select one of the following options, and click **Next:** 
  - Use My Oracle Support credentials for download: Select this option to download and apply the latest software updates.
    - Click **Proxy Settings** to configure a proxy for Oracle Universal Installer to use to connect to the Internet. Provide the proxy server information for your site, along with a user account that has access to the local area network through which the server is connecting. Starting with Oracle Database 11g Release 2

(11.2.0.3), you can enter the Proxy Realm information. The proxy realm information is case-sensitive. If you do not have a proxy realm, then you do not have to provide an entry for the Proxy Username, Proxy Password, and Proxy Realm fields.

Click **Test Connection** to ensure that your proxy settings are correctly entered, and the installer can download the updates.

- Use pre-downloaded software updates: Select this option to apply the software updates previously downloaded using the -downloadUpdates flag.
- Skip software updates: Select this option if you do not want to apply any updates.

**See Also:** "Software Updates Option" on page 1-5

- The Apply Software Updates screen is displayed if you select to download the software updates, or provide the pre-downloaded software updates location.
  - If you selected Use My Oracle Support credentials for download in the previous screen, select Download and apply all updates, and then click Next to apply the updates.
    - By default, the download location for software updates is placed in the home directory of the Oracle installation owner you are using to run this installation. If you choose to download the software updates in another location, then click **Browse** and select a different location on your server.
  - If you selected Use pre-downloaded software updates in the previous screen, select Apply all updates, and then click Next to apply the updates downloaded before starting the installation.
- The Select Product Languages screen enables you to select the language in which you want to run the product.
  - Select the product language from the Available Languages list, transfer it to the Selected Languages list. Click **Next.**
  - This screen is not displayed if you select Instant Client as the type of installation in Step 5.
- **9.** In the Specify Installation Location screen, enter the following details:

**Oracle Base**: This path appears by default. You can change the path based on your requirement. The Oracle Base section is not displayed if you select Instant Client as the type of installation in Step 5.

In the **Software Location** section, accept the default value or enter the Oracle home directory path in which you want to install Oracle components. The directory path should not contain spaces. Click **Next**.

**See Also:** "Identifying Required Software Directories" on page 2-15 for information about Oracle base directory and Oracle home directory

- **10.** In the Create Inventory screen, you are prompted by the installer to specify the directory path for central inventory the first time you install Oracle Database on your computer.
  - Select the **oralnventory Group Name** of the operating system group that should own the Oracle Inventory directory (the Oracle Inventory group). Click Next.

**Note**: By default, the Oracle Inventory directory is not installed under the Oracle Base directory. This is because all Oracle software installations share a common Oracle Inventory, so there is only one Oracle Inventory for all users, whereas there is a separate Oracle Base for each user.

11. If you selected Custom as the type of installation in Step 5, then the Available Product Components screen is displayed. Select the products to install and click Next.

**Note:** Starting with Oracle Database 11g Release 2 (11.2), you can install Oracle Connection Manager, Oracle Net Listener, and Oracle Scheduler Agent using the Custom install option.

- **12.** In Step 11, if you select Oracle Scheduler Agent as one of the components to install, then the Oracle Database Scheduler Agent screen is displayed. Enter the Scheduler Agent Hostname, and the Scheduler Agent Port Number. Click Next.
- **13.** The Perform Prerequisite Checks screen verifies if your computer meets the minimum system requirements to install the desired product. Click Next.

**Note**: Oracle recommends that you use caution in checking the Ignore All option. If you check this option, then Oracle Universal Installer may not confirm if your system can install Oracle Database successfully.

14. Review the information displayed in the Summary screen, and click Install.

**Note:** Starting with Oracle Database 11g Release 2 (11.2), you can save all the installation steps into a response file by clicking **Save Response File** in the Summary screen. Later, this file can be used for a silent installation.

- **15.** The Install Product screen displays the progress of the client installation. Starting with Oracle Database 11g Release 2 (11.2.0.3), Oracle Universal Installer prompts you to execute the root configuration script only if you selected Oracle Net Listener or Oracle Scheduler Agent using the Custom install option. If prompted, execute the root.sh script as the root user to complete the installation, and click OK.
- **16.** If you are performing a Custom installation, and selected Oracle Net Listener from the list of components to install in Step 11, then go to "Using Oracle Net Configuration Assistant" on page 8 for instructions.
- **17.** In the Finish screen, click **Close** to exit Oracle Universal Installer.

## Using Oracle Net Configuration Assistant

During a Custom Oracle Database Client installation, if you select Oracle Net Listener from the list of components to install in Step 11, then Oracle Universal Installer automatically starts Oracle Net Configuration Assistant as part of the Oracle Database Client installation. Perform the following to configure the listener and naming methods using Oracle Net Configuration Assistant:

- In the Welcome screen, click Next.
- In the Listener Configuration screen, enter a **Listener name** or accept the default value. Click Next.

- **3.** In the Listener Configuration, Select Protocol screen, select one or more protocols from the Available Protocols list, and move it to the Selected Protocols list. Click Next.
- 4. In the Listener Configuration, TCP/IP Protocol screen, select the standard port number, or enter a different port number. Click **Next**.
- 5. Select **No** if you do not want to configure an additional listener, and click **Next**.
- The listener configuration is now complete, click **Next** to proceed.
- 7. In the Naming Methods Configuration screen, select **Yes** to configure naming methods. Click Next.
- 8. In the Naming Methods Configuration screen, select the naming method you want from the list of Available Naming Methods and move it to the Selected Naming Methods list. Click **Next.** 
  - Typically, Local Naming is sufficient.
- **9.** In the Net Service Name Configuration screen, enter Service Name, and click Next.
- **10.** In the Net Service Name Configuration screen, select the protocol for the database you want to access, and click **Next**.
- **11.** In the Net Service Name Configuration screen, enter the **Host name** of the computer where the Oracle database is installed. Use the standard port number, or specify a different port number, and click Next.
- **12.** In the Net Service Name Configuration, click **Yes** to test the database connection. Click **Next**.

In most cases, the test fails only because the default user name and password Oracle Universal Installer supplies in the dialog box do not match the user name and password for the target database. Click Change Login, reenter the user name and password, and click **OK**.

- **13.** In the Connecting screen, click **Next**.
- **14.** In the Net Service Name Configuration screen, enter the **Net Service Name**, and click Next.
- **15.** Answer the remaining prompts to complete the configuration.
- **16.** In the Finish screen, click **Close** to exit Oracle Universal Installer.

You can also run Oracle Net Configuration Assistant after the installation in standalone mode to configure the listener, naming methods, net service names, and directory server usage.

To start Oracle Net Configuration Assistant in standalone mode run netca from the ORACLE\_HOME/bin directory.

**See Also:** "Using Oracle Net Configuration Assistant to Configure Network Components" in *Oracle Database Net Services Administrator's* Guide

## Performing an In-place Oracle Database Client Upgrade

Starting with Oracle Database 11g Release 2 (11.2.0.2) you can perform an in-place upgrade of Oracle Database Client 11g Release 2 (11.2) using the following instructions:

**Note:** You can perform an in-place Oracle Database Client upgrade only if you have an existing Oracle Database Client 11g Release 2 (11.2.0.1) or later client home installed on your system.

- 1. Perform Steps 1 through 3 listed in "Running Oracle Universal Installer" on page 3-5.
- 2. The Select Installation Mode screen is displayed only if you have an existing Oracle Database Client 11g Release 2 (11.2.0.1) or later installed on your system. Select **Upgrade** to upgrade the existing Oracle Database Client software to the latest version.
- **3.** In the Specify Installation Location screen, accept the default Software Location value or enter the Oracle home directory path in which you want to install Oracle components. The directory path should not contain spaces. Click **Next**.
- 4. In the Download Software Updates screen, select one of the following options, and click **Next**:
  - Use My Oracle Support credentials for download
  - Use pre-downloaded software updates
  - Skip software updates

See Step 6 in "Running Oracle Universal Installer" on page 3-5 for more information about the options in the Download Software Updates screen.

- 5. The Apply Software Updates screen is displayed if you select to download the software updates or provide the pre-downloaded software updates location. Select either **Download and apply all updates** or **Apply all updates**, as applicable, and click Next.
  - See Step 7 in "Running Oracle Universal Installer" on page 3-5 for more information about the options in the Apply Software Updates screen.
- 6. The Select Product Languages screen enables you to select the language in which you want to run the product.
  - Select the product language from the Available Languages list, transfer it to the Selected Languages list. Click **Next.**
- 7. The Perform Prerequisite Checks screen verifies if your computer meets the minimum system requirements to install the desired product. Click **Next**.
- **8.** Review the information displayed in the Summary screen, and click **Install**.
- The Install Product screen displays the progress of the client upgrade. Starting with Oracle Database 11g Release 2 (11.2.0.3), Oracle Universal Installer prompts you to execute the root configuration script only if the existing Oracle Database Client home was installed with Oracle Scheduler Agent. If prompted, execute the root. sh script as the root user to complete the installation, and click **OK**.
- **10.** Review the information in the Finish screen and click **Close** to exit Oracle Universal Installer.

#### See Also:

- "Updating the Existing Software with the Current Version" on
- "Performing an In-place Oracle Database Client Upgrade Using the Response File" on page A-6

# **Oracle Database Client Postinstallation Tasks**

This chapter describes how to complete postinstallation tasks after you have installed the Oracle database client software. It includes information about the following topics:

- Required Postinstallation Tasks
- Recommended Postinstallation Tasks
- Required Product-Specific Postinstallation Tasks

You must perform the tasks listed in "Required Postinstallation Tasks" on page 4-1. Oracle recommends that you perform the tasks listed in "Recommended Postinstallation Tasks" on page 4-3 after all installations.

If you install and intend to use any of the products listed in "Required Product-Specific Postinstallation Tasks" on page 4-7, then you must perform the tasks listed in the product-specific subsections.

**Note:** This chapter describes basic configuration only. Refer to Oracle Database Administrator's Reference for Linux and UNIX-Based Operating Systems, Oracle Database Administrator's Guide and product-specific administration and tuning guides for exhaustive configuration and tuning information.

## **Required Postinstallation Tasks**

You must perform the tasks described in the following sections after completing an installation:

- Downloading and Installing Patches
- **Updating Instant Client**
- Connecting with Instant Client

## **Downloading and Installing Patches**

Check the My Oracle Support Web site for required patches for the installation.

#### Note:

- You cannot update Instant Client by downloading a patch. Use the procedure under "Updating Instant Client" on page 4-2 to update Instant Client.
- Browsers require an Adobe Flash plug-in, version 9.0.115 or higher to use My Oracle Support. Check your browser for the correct version of Flash plug-in by going to the Adobe Flash checker page, and installing the latest version of Adobe Flash.

If you do not have Flash installed, then download the latest version of the Flash Player from the Adobe Web site:

http://get.adobe.com/flashplayer/otherversions/

#### To download required patches:

Use a Web browser to view the My Oracle Support Web site:

https://support.oracle.com/

**2.** Log in to My Oracle Support.

**Note:** If you are not a My Oracle Support registered user, click Register for My Oracle Support and follow the registration instructions.

- 3. On the main My Oracle Support page, click **Patches and Updates.**
- In the Patch & Updates page, click **Advanced Search**.
- **5.** On the Advanced Search page, click the search icon next to the Product or Product Family field.
- 6. In the Search and Select: Product Family field, select **Database and Tools** in the Search list field, enter **RDBMS Server** in the text field, and click **Go.** 
  - RDBMS Server appears in the Product or Product Family field. The current release appears in the Release field.
- **7.** Select your platform from the list in the Platform field, and at the bottom of the selection list, click Go.
- Any available patch updates are displayed under the Results heading.
- Click the patch number to download the patch.
- **10.** On the Patch Set page, click **View README** and read the page that appears. The README page contains information about the patch set and how to apply the patches to your installation.
- **11.** Return to the Patch Set page, click **Download**, and save the file on your system.
- **12.** Use the unzip utility provided with Oracle Database 11g Release 2 (11.2) to uncompress the Oracle patch updates that you downloaded from My Oracle Support. The unzip utility is located in the \$ORACLE\_HOME/bin directory.

## Updating Instant Client

To update Instant Client:

1. Download Instant Client from Oracle Technology Network:

http://www.oracle.com/technetwork/database/features/instant-client/inde x-097480.html

**2.** If you want to place the files in the existing directory, then ensure that the directory is empty.

If you want to place the files into a different directory (and remove the previous files), ensure that you update the PATH environment variable setting to reflect the new location.

**Note:** A restriction on Instant Client or Instant Client Light is that you cannot perform patch upgrades using the opatch utility because the Instant Client installation does not create an inventory, which the patch upgrade process must access for patch upgrades. The absence of an inventory also means that the installed intern patch reporting and conflict detection before a patch attempt are not possible.

#### Connecting with Instant Client

If you installed the Instant Client installation type, you can configure users' environments to enable dynamically linked client applications to connect to a database as follows:

1. Set the appropriate shared library path environment variable for the platform to specify the directory that contains the Instant Client libraries. For the Instant Client installation type, this directory is the Oracle home directory that you specified during the installation, for example:

```
/u01/app/oracle/product/11.2.0/client_1
```

- 2. Use one of the following methods to specify database connection information for the client application:
  - Specify a SQL connect URL string using the following format:

```
//host:port/service_name
```

- Set the TNS\_ADMIN environment variable to specify the location of the tnsnames.ora file and specify a service name from that file.
- Set the TNS ADMIN environment variable and set the TWO TASK environment variable to specify a service name from the tnsnames.ora file.

**Note:** You do *not* have to specify the ORACLE\_HOME environment variable.

### **Recommended Postinstallation Tasks**

Oracle recommends that you perform the tasks described in the following section after completing an installation:

- Configuring Instant Client Light
- Creating a Backup of the root.sh Script
- Connecting Instant Client or Instant Client Light to an Oracle Database
- Setting Up User Accounts

- Setting the NLS\_LANG Environment Variable
- Generating the Client Static Library

#### **Configuring Instant Client Light**

When you install Instant Client, the Instant Client libraries are installed under the ORACLE\_HOME directory and the Instant Client Light specific library is installed under the ORACLE\_HOME/light directory. To configure Instant Client Light, you must replace the ORACLE\_HOME/libociei.so file with the ORACLE\_HOME/light/libociicus.so file.

After replacing the library file, you must set the LD\_LIBRARY\_PATH environment variable to point to the location of the Instant Client shared library files.

#### Creating a Backup of the root.sh Script

Oracle recommends that you back up the root.sh script after you complete an installation. If you install other products in the same Oracle home directory, then Oracle Universal Installer updates the contents of the existing root.sh script during the installation. If you require information contained in the original root.sh script, then you can recover it from the backed up root.sh file.

#### Connecting Instant Client or Instant Client Light to an Oracle Database

Before you can connect Instant Client (including Instant Client Light) to an Oracle database, ensure that the LD\_LIBRARY\_PATH environment variable specifies the directory that contains the Instant Client libraries. This directory is the ORACLE\_HOME directory that you specified during installation.

For example, the shared libraries for Instant Client or Instant Client Light (if you have configured Instant Client Light), are in:

```
/u01/app/oracle/product/11.2.0/client_1
```

After you have checked the LD\_LIBRARY\_PATH environment variable, you can use any of the following methods to specify Oracle Database connection information for client applications:

- Specifying a Connection by Using the Easy Connect Naming Method
- Specifying a Connection by Configuring a thsnames.ora File
- Specifying a Connection Using an Empty Connect String and TWO\_TASK

#### Specifying a Connection by Using the Easy Connect Naming Method

You can specify a connection address to an Oracle Database directly from a client application, without having to configure a tnsnames setting for the Instant Client. This method is convenient as you do not have to create and manage a tnsnames.ora file. However, the application users must specify the host name and port number when they want to log in to the application.

For example, if you run SQL\*Plus on the client computer and want to connect to the sales\_us database, which is located on a server whose host name is shobeen and port number is 1521, then you can log in as follows:

```
sqlplus system/admin@//shobeen:1521/sales_us
```

Similarly, in the application code, you can use Oracle Call Interface net naming methods to create the Instant Client-to-Oracle Database connection. For example, the following formats in the OCIServerAttach() call specify the connection information: Specify a SQL connect URL string using the following format:

```
//host[:port][/service_name]
```

#### For example:

```
//shobeen:1521/sales_us
```

Alternatively, you can specify the SQL connect information as an Oracle Net keyword-value pair. For example:

```
"(DESCRIPTION=(ADDRESS=(PROTOCOL=tcp) (HOST=shobeen) (PORT=1521))
(CONNECT_DATA=(SERVICE_NAME=sales_us)))"
```

**See Also:** *Oracle Call Interface Programmer's Guide* for more information on using Oracle Call Interface Instant Client

#### Specifying a Connection by Configuring a then the specifying a Connection by Configuring a the specific and the specific and

By default, when you install Instant Client, Oracle Universal Installer does not include a sample this names, or a file nor the Oracle Net Configuration Assistant utility normally used to create it. However, to shield users from having to specify actual host names and port numbers, consider using a tnsnames.ora file to set the Client-to-Oracle Database connection.

You can create the tnsnames or a file manually by copying and modifying a version of this file from another Oracle installation, or you can use Oracle Net Configuration Assistant to create and manage it for you.

To install Oracle Net Configuration Assistant:

- 1. Run Oracle Universal Installer.
- Select the **Custom** installation type.
- 3. In the Summary screen, click **Install**, click **Exit**, and then click **Yes** to exit Oracle Universal Installer.

On each client computer, configure either of the following settings:

- Set the TNS ADMIN environment variable to specify the location of the tnsnames.ora file and specify a service name from that file.
- Place the tnsnames.ora file in the \$ORACLE\_HOME/network/admin directory, and ensure that the ORACLE HOME environment has been set to this Oracle home.

**See Also:** *Oracle Call Interface Programmer's Guide* for more information on Oracle Call Interface Instant Client connection strings

#### Specifying a Connection Using an Empty Connect String and TWO\_TASK

You can set the connect string to an empty connect string (""), and then set the TWO\_ TASK environment variable to one of the following values:

- A direct address, as described under "Specifying a Connection by Using the Easy Connect Naming Method" on page 4-4
- Oracle Net keyword-value pair
- A tnsnames.ora entry and TNS\_ADMIN is set to the location of tnsnames.ora
- A tnsnames.ora entry and the following:
  - tnsnames.ora file located in \$ORACLE\_HOME/network/admin

The ORACLE\_HOME environment variable set to this Oracle home

This method allows the applications to specify internally a connection string if the application code itself uses an empty connection string. The benefit of an empty connect string is that the application itself does not have to specify the tnsnames.ora entry. Instead, when a user starts the application, the location of the database is determined by a script or the environment, depending on where you have set the TWO\_ TASK environment variable. The disadvantage of using empty strings is that you must configure this additional information in order for the application to connect to the

#### Setting Up User Accounts

For information about setting up additional user accounts, refer to Oracle Database Administrator's Reference for Linux and UNIX-Based Operating Systems.

#### Setting the NLS\_LANG Environment Variable

NLS\_LANG is an environment variable that specifies the locale behavior for Oracle software. This variable sets the language and territory used by the client application and the database user session. It also declares the character set of the client, which is the character set of data entered or displayed by an Oracle client program, such as SQL\*Plus.

**See Also:** Appendix B, "Configuring Oracle Database Globalization Support" for more information about the NLS\_LANG environment variable

The character set of the data displayed is determined by the environment of the operating system, such as keyboard driver and fonts in use. The NLS\_LANG character set should match the operating system.

## Generating the Client Static Library

The client static library (libclntstll.a) is not generated during installation. If you want to link the applications to the client static library, you must first generate it as follows:

- 1. Switch user to oracle.
- 2. Set the ORACLE\_HOME environment variable to specify the Oracle home directory used by the Oracle Database installation. For example:
  - Bourne, Bash, or Korn shell:

```
$ ORACLE_HOME=/u01/app/oracle/product/11.2.0/client_1
$ export ORACLE_HOME
```

C shell:

```
% setenv ORACLE_HOME /u01/app/oracle/product/11.2.0/client_1
```

**3.** Enter the following command:

```
$ $ORACLE_HOME/bin/genclntst
```

## Required Product-Specific Postinstallation Tasks

The following sections describe postinstallation tasks that you must perform if you install and intend to use the products mentioned:

- Configuring Oracle Net Services
- Configuring Oracle Precompilers

**Note:** You must perform postinstallation tasks only for products that you intend to use.

#### Configuring Oracle Net Services

If you have an earlier release of Oracle software installed on this system, you might want to copy information from the Oracle Net tnsnames.ora and listener.ora configuration files from the earlier release to the corresponding files for the new release.

**Note:** The default location for the tnsnames.ora and listener.ora files is the \$ORACLE HOME/network/admin/directory. However, you can also use a central location for these files.

If necessary, you can also add connection information for additional database instances to the new file.

#### Configuring Oracle Precompilers

This section describes postinstallation tasks for Oracle precompilers:

- Configuring Pro\*C/C++
- Configuring Pro\*FORTRAN

**Note:** All precompiler configuration files are located in the \$ORACLE\_HOME/precomp/admin directory.

#### Configuring Pro\*C/C++

Verify that the PATH environment variable setting includes the directory that contains the C compiler executable.

Table 4–1 shows the default directories and the appropriate command to verify the path setting of the compiler.

Table 4–1 C/C++ Compiler Directory

Path	Command
/usr/vac/bin	\$ which xlc
/usr/vacpp/bin	\$ which xlc

#### Configuring Pro\*FORTRAN

Verify that the PATH environment variable setting includes the directory that contains the FORTRAN compiler executable. You can verify the path setting by using the which xlf command.

Required Product-Specific Postinstallation Task	Required	Product-Sp	pecific F	Postinstallation	Tasks
---	----------	------------	-----------	------------------	-------

# **Removing Oracle Database Client Software**

This chapter describes how to completely remove Oracle software and configuration files related to the specified Oracle home using the Deinstallation Tool.

The deinstall command removes the Oracle Database Client installations.

Starting with Oracle Database 11g Release 2 (11.2), Oracle recommends that you use the deinstallation tool to remove the entire Oracle home associated with the Oracle Database, Oracle Clusterware, Oracle ASM, Oracle RAC, or Oracle Database client installation. Oracle does not support the removal of individual products or components.

It includes information about the following topics:

- About the Deinstallation Tool
- Downloading the Deinstall Tool for Use with Failed Installations
- Example of Running the Deinstall Command
- Deinstallation Parameter File Example

#### **About the Deinstallation Tool**

The Deinstallation Tool (deinstall) is available in the installation media before installation, and is available in Oracle home directories after installation. It is located in the \$ORACLE\_HOME/deinstall directory.

The deinstall command uses the information you provide, plus information gathered from the software home to create a parameter file. You can alternatively supply a parameter file generated previously by the deinstall command using the -checkonly option, or by editing the response file template.

**Caution:** When you run the deinstall command, if the central inventory (oraInventory) contains no other registered homes besides the home that you are deconfiguring and removing, then the deinstall command removes the following files and directory contents in the Oracle base directory of the Oracle Database installation owner:

- admin
- cfgtoollogs
- checkpoints
- diag
- oradata
- flash\_recovery\_area

Oracle strongly recommends that you configure your installations using an Optimal Flexible Architecture (OFA) configuration, and that you reserve Oracle base and Oracle home paths for exclusive use of Oracle software. If you have any user data in these locations in the Oracle base that is owned by the user account that owns the Oracle software, then the deinstall command deletes this data.

The command uses the following syntax, where variable content is indicated in italics:

```
deinstall -home complete path of Oracle home [-silent] [-checkonly] [-local]
[-cleanupObase] [-paramfile complete path of input parameter property file]
[-params name1=value
name2=value . . .] [-o complete path of directory for saving files] [-help]
```

The default method for running the deinstall tool is from the deinstall directory in the Oracle home as the installation owner:

```
$ $ORACLE HOME/deinstall/deinstall
```

Provide information about your servers as prompted or accept the defaults.

The deinstall command stops Oracle software, and removes Oracle software and configuration files on the operating system.

In addition, you can run the deinstall tool from other locations, or with a parameter file, or select other options to run the tool.

The options are:

-home

Use this flag to indicate the home path of the Oracle home to check or deinstall. To deinstall Oracle software using the deinstall command in the Oracle home you plan to deinstall, provide a parameter file in another location, and do not use the -home flag.

If you run deinstall from the \$ORACLE\_HOME/deinstall path, then the -home flag is not required because the tool knows from which home it is being run. If you use the standalone version of the tool, then -home is mandatory.

-silent

Use this flag to run the command in silent or response file mode. If you use the -silent flag, then you must use the -paramfile flag, and provide a parameter file that contains the configuration values for the Oracle home to deinstall or deconfigure.

You can generate a parameter file to use or modify by running deinstall with the -checkonly flag. The deinstall command then discovers information from the Oracle home to deinstall and deconfigure. It generates the properties file, which you can then use with the -silent option.

You can also modify the template file deinstall.rsp.tmpl, located in the \$ORACLE\_HOME/deinstall/response folder.

#### -checkonly

Use this flag to check the status of the Oracle software home configuration. Running the command with the -checkonly flag does not remove the Oracle configuration. The -checkonly flag generates a parameter file which you can then use with the deinstall command and -silent option.

#### -local

Use this flag on a multinode environment to deinstall Oracle software in a cluster.

When you run deinstall with this flag, it deconfigures and deinstalls the Oracle software on the local node (the node where deinstall is run). On remote nodes, it deconfigures Oracle software, but does not deinstall the Oracle software.

#### -cleanupOBase

Use this flag to force the removal of all the contents in the Oracle base directory, including the admin, oradata, and flash\_recovery\_area directories. This flag forces an Oracle base removal only if the Oracle home that you specify with the -home flag is the only Oracle home associated with the Oracle base directory. You must Use the -cleanupOBase flag to force an Oracle base removal for both command-line interface deinstall and response file mode deinstall.

This flag is available with the deconfig tool available in the Oracle Grid Infrastructure and Oracle Database 11.2.0.3 patch release, and from Oracle Technology Network (OTN).

-paramfile complete path of input parameter property file

Use this flag to run deinstall with a parameter file in a location other than the default. When you use this flag, provide the complete path where the parameter file is located.

The default location of the parameter file depends on the location of deinstall:

- From the installation media or stage location: \$ORACLE\_ HOME/inventory/response.
- From a unzipped archive file from OTN: /ziplocation/response.
- After installation from the installed Oracle home: \$ORACLE\_ HOME/deinstall/response.
- -params [name1=value name 2=value name3=value ...]

Use this flag with a parameter file to override one or more values to change in a parameter file you have already created.

-o complete path of directory for saving response files

Use this flag to provide a path other than the default location where the properties file (deinstall.rsp.tmpl) is saved.

The default location of the parameter file depends on the location of deinstall:

- From the installation media or stage location before installation: \$ORACLE\_
- From a unzipped archive file from OTN: /ziplocation/response/.
- After installation from the installed Oracle home: \$ORACLE\_ HOME/deinstall/response.

Use the help option (-help) to obtain additional information about the command option flags.

## Downloading the Deinstall Tool for Use with Failed Installations

If you require the Deinstallation Tool (deinstall) to remove failed or incomplete installations, then it is available as a separate download from the Oracle Technology Network (OTN) Web site.

To download the Deinstallation Tool:

**1.** Go to the following URL:

http://www.oracle.com/technetwork/database/enterprise-edition/downloads /index.html

2. Under Oracle Database 11g Release 2, click See All for the respective platform for which you want to download the Deinstallation Tool.

The Deinstallation Tool is available for download at the end of this Web page.

## **Example of Running the Deinstall Command**

As the deinstall command runs, you are prompted to provide the home directory of the Oracle software to remove from your system. Provide additional information as prompted.

Use the optional flag -paramfile to provide a path to a parameter file.

In the following example, the deinstall command is in the path /u01/app/oracle/product/11.2.0/client\_1/deinstall, and it uses a parameter file in the software owner location /home/usr/oracle:

```
# cd /u01/app/oracle/product/11.2.0/client_1/deinstall/
# ./deinstall -paramfile /home/usr/oracle/myparamfile.tmpl
```

If you enter the deinstall command outside of the <code>\$ORACLE\_HOME/deinstall</code> folder, then help is displayed, unless you enter a -home flag and provide a path. If you run the deinstall command from the \$ORACLE\_HOME/deinstall folder, then deinstallation starts without prompting you for a home address.

## **Deinstallation Parameter File Example**

You can run the deinstall command with the -paramfile option to use the values you specify in the parameter file. The following is an example of a parameter file, in which the Oracle Database binary owner is oracle, the Oracle Database home (Oracle home) is in the path /u01/app/oracle/product/11.2.0/client 1/, the Oracle base (where other Oracle software is installed) is /u01/app/oracle/, the central Oracle Inventory home (oraInventory) is /u01/app/oraInventory, and the client is client1:

ORACLE\_BASE=/u01/app/oracle

INVENTORY\_LOCATION=/u01/app/oraInventory CRS\_HOME=false HOME\_TYPE=CLIENT silent=false local=false LOCAL\_NODE=node1  ${\tt ObaseCleanupPtrLoc=/var/tmp/install/orabase\_cleanup.lst.}$  ${\tt LOGDIR=/u01/app/oraInventory/logs/}$ ORACLE\_HOME=/u01/app/oracle/product/11.2.0/client\_1

# Installing Oracle Database Client Using **Response Files**

This appendix describes how to use response files to perform a silent or response file installation of Oracle Database Client. It includes information about the following topics:

- How Response Files Work
- Preparing a Response File
- Running Oracle Universal Installer Using a Response File
- Performing an In-place Oracle Database Client Upgrade Using the Response File

## **How Response Files Work**

You can automate the installation and configuration of Oracle software, either fully or partially, by specifying a response file when you start Oracle Universal Installer. Oracle Universal Installer uses the values contained in the response file to provide answers to some or all of Oracle Universal Installer prompts. It includes information about the following topics:

- Reasons for Using Silent Mode or Response File Mode
- General Procedure for Using Response Files

Typically, Oracle Universal Installer runs in interactive mode, which means that it prompts you to provide information in graphical user interface (GUI) screens. When you use response files to provide this information, you run Oracle Universal Installer at a command prompt using either of the following modes:

Silent mode

If you include responses for all of the prompts in the response file and specify the -silent option when starting Oracle Universal Installer, then Oracle Universal Installer runs in silent mode. During a silent-mode installation, Oracle Universal Installer does not display any screens. Instead, it displays progress information in the terminal that you used to start it.

Response file mode

If you include responses for some or all of the prompts in the response file and omit the -silent option, then Oracle Universal Installer runs in response file mode. During a response file mode installation, Oracle Universal Installer displays all the screens, screens for which you specify information in the response file and also screens for which you did not specify the required information in the

response file. The enables you to validate values in the screens for which you have provided the information in the response file and continue with the installation.

You define the settings for a silent or response file installation by entering values for the variables listed in the response file. For instance, to specify the Oracle home location, you would supply the appropriate value for the ORACLE\_HOME variable as follows:

```
ORACLE_HOME=/u01/app/oracle/product/11.2.0/dbhome_1
```

Another way of specifying the variable settings of the response file is to pass them as command line arguments when you run Oracle Universal Installer. For example:

```
-silent directory_path
```

In this command, <code>directory\_path</code> is the path of the database directory on the installation media or on the hard drive.

This method is particularly useful if you do not want to embed sensitive information, such as passwords, in the response file. For example:

```
-silent "s_dlgRBOPassword=password" ...
```

Ensure that you enclose the variable and its setting in quotes.

#### See Also:

- Oracle Universal Installer and OPatch User's Guide for Windows and UNIX for more information about response file formats
- My Oracle Support Web site for more information on response files:

https://support.oracle.com/

### Reasons for Using Silent Mode or Response File Mode

The following table describes several reasons why you might want to run Oracle Universal Installer in silent mode or response file mode.

Mode	Uses	
Silent	Use silent mode to:	
	<ul> <li>Complete an unattended installation, which you might schedule using an operating system utility such as cron.</li> </ul>	
	<ul> <li>Complete several similar installations on multiple systems without user interaction.</li> </ul>	
	<ul> <li>Install the software on a system that does not have X Window System software installed on it.</li> </ul>	
	Oracle Universal Installer displays progress information in the terminal that you used to start it, but it does not display any of Oracle Universal Installer screens.	
Response file	Use response file mode to complete similar Oracle software installations on more than one systems, providing default answers to some, but not all of Oracle Universal Installer prompts.	
	In response file mode, all the installer screens are displayed, but defaults for the fields in these screens are provided by the response file. You have to provide information for the fields in screens where you have not provided values in the response file.	

#### General Procedure for Using Response Files

The following are the general steps to install and configure Oracle products using Oracle Universal Installer in silent or response file mode:

> **Note:** You must complete all required preinstallation tasks on a system before running Oracle Universal Installer in silent or response file mode.

- Create the oraInst.loc file.
- Prepare a response file.
- Run Oracle Universal Installer in silent or response file mode. 3.
- If you completed a software-only installation, then run Net Configuration Assistant and Database Configuration Assistant in silent or response file mode if required.

These steps are described in the following sections.

# Preparing a Response File

This section describes the following methods to prepare a response file for use during silent mode or response file mode installations:

- Editing a Response File Template
- Saving a Response File

### Editing a Response File Template

This method is useful for the Enterprise Edition, or Standard Edition installation types.

Oracle provides response file templates for each product and installation type, and for each configuration tool. These files are located in the client\response directory on the Oracle Database installation media.

**Note:** If you copied the software to a hard disk, the response files are located in the database/response directory.

Table A–1 lists the response files provided with Oracle Database.

Table A-1 Response Files

Response File	Description
client_install.rsp	Client installation of Oracle Database Client.
netca.rsp	Oracle Net Configuration Assistant to perform the configuration with the client installation types.

To copy and modify a response file:

Copy the response file from the response file directory to a directory on your system:

\$ cp /directory\_path/response/response\_file.rsp local\_directory

In this example, directory\_path is the path to the database directory on the installation media. If you have copied the software to a hard drive, then you can edit the file in the response directory if you prefer.

**2.** Open the response file in a text editor:

```
$ vi /local_dir/response_file.rsp
```

Remember that you can specify sensitive information, such as passwords, at the command line rather than within the response file. "How Response Files Work" on page A-1 explains this method.

**See Also:** Oracle Universal Installer and OPatch User's Guide for Windows and UNIX for detailed information on creating response files

Follow the instructions in the file to edit it.

**Note:** Oracle Universal Installer or configuration assistant fails if you do not correctly configure the response file. Refer to "Silent-Mode Response File Error Handling" on page C-4 for information about troubleshooting a failed silent-mode installation.

#### Saving a Response File

You can use Oracle Universal Installer in interactive mode to save a response file, which you can edit and then use to complete silent mode or response file mode installations. This method is useful for custom installations.

Starting with Oracle Database 11g Release 2 (11.2), you can save all the installation steps into a response file during installation. You can click the Save Response File button on the Summary page to do this. Later, this file can be used for a silent installation.

When you save the response file, you can either complete the installation, or you can exit from Oracle Universal Installer on the Summary page, before it starts to copy the software to the system.

If you save a response file during a silent installation, then Oracle Universal Installer saves the variable values that were specified in the original source response file into the new response file.

**Note:** Oracle Universal Installer does not save passwords in the response file.

To save a response file:

1. Complete the preinstallation tasks listed in Chapter 2.

When you run Oracle Universal Installer to save a response file, it checks the system to verify that it meets the requirements to install the software. For this reason, Oracle recommends that you complete all of the required preinstallation tasks and save the response file while completing an installation.

2. If you have not installed Oracle software on this system previously, create the oraInst.loc file, as described in "Creating the Oracle Inventory Group" on page 2-12.

- **3.** Ensure that the Oracle software owner user (typically, oracle) has permissions to create or write to the Oracle home path that you specify when you run Oracle Universal Installer.
- **4.** On each Oracle Universal Installer screen, specify the required information.
- When Oracle Universal Installer displays the Summary screen, perform the following actions:
  - 1. Click **Save Response File** and specify a file name and location for the response file. Then, click **Save** to save the values to the file.
  - **2.** Click **Finish** to continue with the installation.
    - Click **Cancel** if you do not want to continue with the installation. The installation stops, but the saved response file is retained.
- **6.** Before using the saved response file on another system, edit the file and make any required changes.

Use the instructions in the file as a guide when editing it.

## Running Oracle Universal Installer Using a Response File

Now, you are ready to run Oracle Universal Installer at the command line, specifying the response file you created, to perform the installation. The Oracle Universal Installer executable, runInstaller, provides several options. For help information on the full set of these options, run the runInstaller command with the -help option, for example:

```
$ directory_path/runInstaller -help
```

The help information appears in a window after some time.

To run Oracle Universal Installer using a response file:

- Complete the preinstallation tasks listed in Chapter 2.
- Log in as the Oracle software owner user (typically, oracle).
- If you are completing a response file mode installation, set the DISPLAY environment variable.

**Note:** You do not have to set the DISPLAY environment variable if you are completing a silent-mode installation.

To start Oracle Universal Installer in silent or response file mode, enter a command similar to the following:

```
$ /directory_path/runInstaller [-silent] [-noconfig] \
-responseFile responsefilename
```

**Note:** Do not specify a relative path to the response file. If you specify a relative path, then Oracle Universal Installer fails.

In this example:

directory\_path is the path of the database directory on the DVD or on the hard drive.

- -silent runs Oracle Universal Installer in silent mode. See "Silent-Mode Response File Error Handling" on page C-4
- -noconfig suppresses running the configuration assistants during installation, and a software-only installation is performed instead.
- responsefilename is the full path and file name of the installation response file that you configured.

**Note:** For more information about other options for the runInstaller command, enter the following command:

\$ /directory\_path/runInstaller -help

5. When the installation completes, log in as the root user and run the root.sh script:

```
$ su - root
password:
# /oracle_home_path/root.sh
```

## Performing an In-place Oracle Database Client Upgrade Using the Response File

Starting with Oracle Database 11g Release 2 (11.2.0.2), you can perform an in-place Oracle Database Client upgrade using the response file:

- Edit the oracle.install.client.upgrading entry in the client\_install.rsp file and set it to true. By default, the oracle.install.client.upgrading entry is set
- Run Oracle Universal Installer in silent mode as described in "Running Oracle Universal Installer Using a Response File" on page A-5.

**See Also:** "Performing an In-place Oracle Database Client Upgrade" on page 3-9

# **Configuring Oracle Database Globalization Support**

This appendix describes the following Globalization Support topics:

- Installing and Using Oracle Components in Different Languages
- Running Oracle Universal Installer in Different Languages

**See Also:** *Oracle Database Globalization Support Guide* for an overview of globalization support for Oracle Database

## Installing and Using Oracle Components in Different Languages

This section describes the following procedures:

- Configuring Oracle Components to Run in Different Languages
- **Installing Translation Resources**

## Configuring Oracle Components to Run in Different Languages

You can specify the language and the territory, or locale, in which you want to use Oracle components. The locale setting of a component determines the language of the user interface of the component and the globalization behavior, such as date and number formatting. Depending on the Oracle component, the locale of the component is either inherited from the operating system session that started the component, or is defined by the NLS\_LANG environment variable.

The operating system locale usually influences Oracle components that are based on Java technology. The NLS\_LANG environment variable usually influences Oracle components that use Oracle Database Client libraries such as OCI.

**Note:** The user interface of an Oracle component is displayed in a selected language only if the appropriate translation is available and has been installed. Else, the user interface is be displayed in English.

#### Determining the Operating System Locale by Using the LANG Environment Variable

The locale setting of your operating system session determines the language of the user interface and the globalization behavior for components such as Oracle Universal Installer, Oracle Net Configuration Assistant, and Oracle Database Configuration Assistant. It also determines the globalization behavior of Oracle Database sessions created by a user application through Oracle JDBC driver, unless overridden by the application.

The operating system locale is determined by the value of the LANG environment variable. Depending on your desktop environment, such as KDE, GNOME, or telnet, you can select a default session locale on a login screen, in a configuration panel, or in a configuration file.

**Note:** Refer to the operating system documentation on how to select a locale for the operating system session in your desktop environment.

You can modify the LANG variable in the environment of your shell to start an Oracle component in a selected language. For example, to start Oracle Database Configuration Assistant in German, enter one of the following commands:

Bourne shell (sh), or Korn shell (ksh), or Bash shell (bash):

```
$ LANG=de_DE.iso88591 dbca
```

C shell (csh):

```
% (setenv LANG de_DE.iso88591; dbca)
```

To modify the operating system locale for all Oracle components started from now on by the given shell, modify the LANG variable using one of the following commands:

Bourne shell (sh), or Korn shell (ksh), or Bash shell (bash):

```
$ LANG=de_DE.iso88591; export LANG
$ ...
```

C shell (csh):

```
$ setenv LANG de_DE.iso88591
$ ...
```

The value of the LANG environment variable must be a valid operating system locale. To see the list of valid locales, enter the following command:

```
$ locale -a
```

**Note:** Refer to the operating system documentation for a mapping between values of the LANG environment variable and the languages and territories that they represent.

#### Configuring Locale and Character Sets Using NLS LANG

The NLS\_LANG environment variable determines the language of the user interface and the globalization behavior for components such as SQL\*Plus, exp, and imp. It sets the language and territory used by the client application and the database user session. It also declares the character set for entering and displaying data by the client application.

The NLS\_LANG environment variable uses the following format:

```
NLS_LANG=language_territory.characterset
```

#### In this format:

language specifies the language used for displaying Oracle messages, sorting, day names, and month names

- territory specifies the conventions for default date, monetary and numeric
- characterset specifies the encoding used by the client application In most cases, this is the Oracle character set that corresponds to the character set of the user terminal or the operating system.

**Note:** To install additional languages for a component, you must reinstall this component.

The NLS\_LANG environment variable is set as a local environment variable for the shell on all UNIX-based platforms. For example, if the operating system locale setting is en\_ US.UTF-8, then the corresponding value of NLS\_LANG environment variable is AMERICAN\_AMERICA.AL32UTF8.

**See Also:** Oracle Database Globalization Support Guide for information about the NLS\_LANG parameter and Globalization Support initialization parameters

The following examples illustrate some valid values for the NLS\_LANG environment variable.

**Note:** Refer to the operating system documentation on how to determine the operating system locale environment setting.

Operating System Locale	NLS_LANG Values
French (France)	FRENCH_FRANCE.WE8ISO8859P15 FRENCH_FRANCE.WE8ISO8859P1 FRENCH_FRANCE.WE8MSWIN1252 FRENCH_FRANCE.AL32UTF8
Japanese (Japan)	JAPANESE_JAPAN.JA16EUC JAPANESE_JAPAN.JA16SJIS JAPANESE_JAPAN.AL32UTF8

# Installing Translation Resources

To view the user interface of Oracle components in different languages, you must install the appropriate language translations along with the component.

To install the translation resources:

- Start Oracle Universal Installer.
- In the Configure Security Updates screen enter the relevant information and click Next.
- In the Download Software Updates and Apply Software Updates screens, enter the relevant information and click **Next**.
- In the Select Installation Option screen, select the installation option and click Next.
- 5. In the System Class screen, select the type of system class for installing the database, and click Next.

- **6.** In the Grid Installation Options screen, select the type of database installation you want to perform, and click Next.
- 7. In the Select Product Languages screen, select the language in which you want to use Oracle components from the Available Languages field.

**Note:** The Available Languages field lists all languages supported by Oracle globalization libraries. The set of languages for which a translation is actually available is usually smaller and depends on a particular component. The scope of translation for a given component may differ between languages. For example, some translations may include all user interface text, while others may include only error messages and no help files.

**8.** Use the > arrow to move the selected language to the Selected Languages field, and then click Next.

**Note:** Oracle Universal Installer ignores languages in the Selected Languages field for which translation is not available.

# Running Oracle Universal Installer in Different Languages

Your operating system locale determines the language in which Oracle Universal Installer runs. Oracle Universal Installer may run in one of the following languages:

- Brazilian Portuguese (pt\_BR)
- French (fr)
- German (de)
- Italian (it)
- Japanese (ja)
- Korean (ko)
- Simplified Chinese (zh\_CN)
- Spanish (es)
- Traditional Chinese (zh\_TW)

To run Oracle Universal Installer in one of the available languages, change the locale in which your operating system session is running before you start Oracle Universal Installer with the ./runInstaller command. If the selected language is not one of the listed earlier, then Oracle Universal Installer runs in English.

You must ensure that the selected value for the LANG environment variable starts with the appropriate language abbreviation. In the aforementioned list of languages, in which Oracle Universal Installer can run, the required abbreviation appears in parentheses beside the language name. For example, fr\_FR and fr\_CA are valid values to run the Oracle Universal Installer in French.

# **Troubleshooting**

This appendix contains information about troubleshooting. It includes information about the following topics:

- Verify Requirements
- X Window Display Errors
- What to Do If an Installation Error Occurs?
- Reviewing the Log of an Installation Session
- **Troubleshooting Configuration Assistants**
- **Troubleshooting Inventory Issues**
- Troubleshooting Screen Display Issues
- Silent-Mode Response File Error Handling
- Cleaning Up After a Failed Installation

# **Verify Requirements**

Before performing any of the troubleshooting steps in this appendix, ensure that the system meets the requirements and that you have completed all of the preinstallation tasks specified in Chapter 2.

#### **Read the Release Notes**

Read the release notes for the product before installing it. The release notes are available on the Oracle Database 11g DVD. The latest version of the release notes is also available on the Oracle Technology Network Web site:

http://www.oracle.com/technetwork/indexes/documentation/index.html

# X Window Display Errors

If you run Oracle Universal Installer on a remote system and you want to display Oracle Universal Installer's user interface on your local system, you might see error messages similar to the following:

```
"Failed to connect to server"
"Connection refused by server"
"Can't open display"
```

If you see one of these error messages, follow these steps:

**Note:** This procedure applies only to users of UNIX workstations. If you are using a PC or other system with X server software installed, refer to the X server documentation, or contact your X server vendor or system administrator for information about how to permit remote systems to display X applications on the local system.

- 1. In a local terminal window, log in as the user that started the X Window session.
- **2.** Enter the following command:

```
$ xhost fully_qualified_remote_host_name
```

#### For example:

```
$ xhost somehost.us.example.com
```

- **3.** Enter the following commands, where workstation\_name is the host name or IP address of your workstation:
  - Bourne, Bash, or Korn shell:

```
$ DISPLAY=workstation_name:0.0
$ export DISPLAY
```

C shell:

```
% setenv DISPLAY workstation_name:0.0
```

To determine whether X Window applications display correctly on the local system, enter the following command:

```
$ xclock
```

The X clock should appear on your monitor.

If the X clock appears, close the X clock and start Oracle Universal Installer again.

# What to Do If an Installation Error Occurs?

If you encounter an error during installation:

- Do not exit Oracle Universal Installer.
- If you clicked Next after you entered incorrect information on one of the installation screens, click **Back** to return to the screen and correct the information.
- If you encounter an error while Oracle Universal Installer is copying or linking files, then rerun Oracle Universal Installer with the -debug option:

```
$./runInstaller -debug
```

Check the log file for details. Refer to "Reviewing the Log of an Installation Session" section on page C-3.

- If you encounter an error while a configuration assistant is running, refer to "Troubleshooting Configuration Assistants" section on page C-3.
- If you cannot resolve the problem, remove the failed installation by following the steps listed in the "Cleaning Up After a Failed Installation" section on page C-5.

# Reviewing the Log of an Installation Session

During an installation, Oracle Universal Installer records all of the actions that it performs in a log file. If you encounter problems during the installation, review the log file for information about possible causes of the problem.

To view the log file, follow these steps:

If necessary, enter the following command to determine the location of the oraInventory directory:

```
$ cat etc/oraInst.loc
```

The inventory\_loc parameter in this file specifies the location of the oraInventory directory.

2. Enter the following command to change directory to Oracle Universal Installer log file directory, where orainventory\_location is the location of the oraInventory directory:

```
$ cd /orainventory_location/logs
```

**3.** Enter the following command to determine the name of the log file:

```
$ ls -ltr
```

This command lists the files in the order of creation, with the most recent file shown last. Installer log files have names similar to the following, where date time indicates the date and time that the installation started:

```
installActionsdate_time.log
```

**4.** To view the most recent entries in the log file, where information about a problem is most likely to appear, enter a command similar to the following:

```
$ tail -50 installActionsdate_time.log | more
```

This command displays the last 50 lines in the log file.

5. If the error displayed by Oracle Universal Installer or listed in the log file indicates a relinking problem, refer to the following file for more information:

```
$ORACLE_HOME/install/make.log
```

# **Troubleshooting Configuration Assistants**

To troubleshoot an installation error that occurs when a configuration assistant is running:

- Review the installation log files listed in the "Reviewing the Log of an Installation Session" section on page C-3.
- Review the specific configuration assistant log file located in the \$ORACLE\_ HOME/cfgtoollogs directory. Try to fix the issue that caused the error.
- If you see the "Fatal Error. Reinstall" message, look for the cause of the problem by reviewing the log files. Refer to "Fatal Errors" on page C-4 for further instructions.

## Configuration Assistant Failure

Oracle configuration assistant failures are noted at the bottom of the installation screen. The configuration assistant interface displays additional information, if available. The configuration assistant execution status is stored in the following file:

oraInventory\_location/logs/installActionsdate\_time.log

The execution status codes are listed in the following table:

Status	Result Code	
Configuration assistant succeeded	0	
Configuration assistant failed	1	
Configuration assistant canceled	-1	

## **Fatal Errors**

If you receive a fatal error while a configuration assistant is running, you must remove the current installation and reinstall the Oracle software, as follows:

- Remove the failed installation as described in the "Cleaning Up After a Failed Installation" section on page C-5.
- Correct the cause of the fatal error.
- Reinstall the Oracle software.

# **Troubleshooting Inventory Issues**

If you face any of the following situations for Oracle home, then run the opatch lsinventory -detail command to list the contents of the inventory and see section "Recovering from inventory corruption" in the Oracle Universal Installer and OPatch *User's Guide for Windows and UNIX* for information on fixing the issue.

- Oracle home is cloned without completing the inventory steps.
- There is bad inventory.
- Inventory is not available but it is created when the Oracle Enterprise Manager Agent is installed in a separate Oracle home.

# **Troubleshooting Screen Display Issues**

If you connect to Oracle database with a screen resolution of 640X480 or 800X600, then the Next button in the GUI is not visible as it hides behind the Taskbar. To fix this problem, perform one of the following:

- Hide the Taskbar.
- Move the Oracle Universal Installer screen up.
- Set the screen resolution to 1024X768 or higher.

# Silent-Mode Response File Error Handling

To determine whether a silent-mode installation succeeds or fails, refer to the following log file:

/oraInventory\_location/logs/silentInstalldate\_time.log

If necessary, refer to the previous section for information about determining the location of the oraInventory directory.

A silent installation fails if:

- You do not specify a response file
- You specify an incorrect or incomplete response file
- Oracle Universal Installer encounters an error, such as insufficient disk space

Oracle Universal Installer or configuration assistant validates the response file at run time. If the validation fails, the silent-mode installation or configuration process ends.

# Cleaning Up After a Failed Installation

If an installation fails, you must remove the files that Oracle Universal Installer created during the attempted installation using the Deinstallation Tool. For more information on how to run the Deinstallation Tool refer to "About the Deinstallation Tool" on page 5-1.

# **Frequently Asked Questions About** Installation

Use the following guidelines to decide how to install Oracle Database Client components:

- Installing Oracle Database or Oracle Database Client
- **Installing Oracle Database Tools**
- Installing Oracle Database with Oracle Applications
- Installing Oracle Database Heterogeneous Connectivity Tools (Gateways)

# Installing Oracle Database or Oracle Database Client

The following are frequently asked questions about installing Oracle Database Client:

- I only need one instance of Oracle Database or I just want to install a test database to get familiar with the product. How do I install Oracle Database for these situations?
- How can I create an Oracle database that can handle transaction-heavy or data warehousing applications?
- What's the best way to install multiple Oracle databases?
- How do I configure client connections to an Oracle database?
- What is the best way to install Oracle Database Client if my client nodes have limited disk space?
- How do I upgrade Oracle Database?
- The computers at my site have been configured to run as a cluster. How should I install Oracle Database?
- How do I migrate my non-Oracle databases to Oracle Database?

I only need one instance of Oracle Database or I just want to install a test database to get familiar with the product. How do I install Oracle Database for these situations?

- If you want a quick installation using the default installation settings, then refer to the platform-specific Oracle Database Quick Installation Guide.
- If your site has special requirements, then refer to Oracle Database Installation Guide for more information.

## How can I create an Oracle database that can handle transaction-heavy or data warehousing applications?

If you want to create a starter database designed for transaction-heavy or data warehousing applications, then refer to Oracle Database Installation Guide for more details. Select the Advanced Installation method, and then select the database type you want on the Select Database Configuration screen.

**See Also:** Oracle Database Data Warehousing Guide after installation

Alternatively, you can install Oracle OLAP during the Oracle Database installation. Oracle OLAP provides optimal support for database environments that must meet OLAP requirements. To do so, in the Select Database Edition screen, select Enterprise Edition. Click the Select Options button, and from the Choose Components screen, select Oracle OLAP.

#### See Also:

- Oracle OLAP User's Guide
- Oracle OLAP DML Reference
- Oracle OLAP Java API Reference

### What's the best way to install multiple Oracle databases?

Use Oracle Database Installation Guide to install Oracle Database using either of the following methods:

- Installing with response files: This method lets you run Oracle Universal Installer at a command line using a response file that contains settings specific to each computer.
- Cloning a Database: Install Oracle Database on one computer using interactive mode. You can also clone databases. Instructions for cloning databases are described in Oracle Database Administrator's Guide.

#### How do I configure client connections to an Oracle database?

- 1. Install Oracle Database on a server by using *Oracle Database Installation Guide* for more information.
- 2. Refer to Chapter 3, "Installing Oracle Database Client" to install Oracle Database Client on each client node, and select the Instant Client installation type.
  - If you have many client nodes, consider staging the software centrally, mapping the drive, and running Oracle Universal Installer in the response file mode.
  - If the client nodes only require a default installation into a new Oracle home directory, consider using Oracle Database Installation Guide for more information.

### What is the best way to install Oracle Database Client if my client nodes have limited disk space?

- 1. Install Oracle Database onto a server by using Oracle Database Installation Guide for more details.
- Refer to Chapter 3, "Installing Oracle Database Client" to install Oracle Database Client on each client node, and select the Instant Client installation type.
  - If you have many client nodes, then consider running Oracle Universal Installer in response file mode.

### How do I upgrade Oracle Database?

Refer to *Oracle Database Upgrade Guide*.

**See Also:** *Oracle Database Administrator's Guide* to use software cloning to upgrade Oracle Database

### The computers at my site have been configured to run as a cluster. How should I install Oracle Database?

Use any of the following installation scenarios:

- If you want to run a single-instance Oracle Database in a clustered environment, then install Oracle Clusterware either before or after you install Oracle Database.
- If you want a consolidated pool of storage for all databases in a cluster, then install Oracle Clusterware first and use Oracle Automatic Storage Management (Oracle ASM) to manage this storage. Afterwards, install Oracle Database (which can be either single instance or Real Application Clusters).
- If you plan to use Oracle Real Application Clusters, first install Oracle Clusterware, and then install Oracle Real Application Clusters.

Refer to Oracle Grid Infrastructure Installation Guide and Oracle Real Application Clusters *Installation Guide* to install Oracle Clusterware or Oracle Real Application Clusters respectively. Oracle Clusterware is available on the Oracle Clusterware installation media. Refer to Oracle Database Installation Guide which explains how to install Oracle ASM and Oracle Database.

Oracle Clusterware is a key component required by Oracle Real Application Clusters installations. Oracle Clusterware is an integrated cluster management solution that can bind multiple servers to act as a single system. This is referred to as a cluster. It performs workload management and component restart. For example, when an instance supporting a particular service fails, Oracle Clusterware restarts the service on the next available instance that you have configured for that service. Oracle Clusterware can monitor non-Oracle programs, if they are defined within the Oracle Clusterware environment using the High Availability API.

#### How do I migrate my non-Oracle databases to Oracle Database?

Use Oracle SQL Developer to migrate your non-Oracle databases and applications to Oracle. Oracle SQL Developer software and documentation is available at:

http://www.oracle.com/technetwork/developer-tools/sql-developer/overview/i ndex.html

# Installing Oracle Database Tools

The following are frequently asked questions about installing Oracle database tools:

- How do I install Oracle Application Server?
- How can I administer and monitor my Oracle Database products?
- How do I manage security for my Oracle Database products?
- How do I use Oracle Database to manage my XML data?
- Does Oracle Database provide OLAP tools so that I can analyze data such as trends and time series in my database?
- Does Oracle Database provide data mining tools that I can use to discover hidden meaning in my data and predict likely outcomes based on my data?

- How do I perform backup and recovery operations for Oracle Database?
- Is Oracle Workflow included with Oracle Database 11g?
- Is there a migration plan for customers that have built solutions using Oracle Workflow?

## How do I install Oracle Application Server?

Refer to Oracle Application Server Installation Guide. How you install Application Server depends on whether you have Oracle Database installed:

- If you do not have Oracle Database installed or you do not want Oracle Application Server to use any of your existing Oracle Databases, then Oracle Universal Installer lets you install a separate Oracle Application Server instance. This database is populated with the metadata that Oracle Application Server must
- If you want Oracle Application Server to use an existing Oracle Database, then do the following:
  - 1. From the Oracle Application Server installation media, run Oracle Application Server Repository Creation Assistant to populate your database with the metadata that Application Server needs.
  - 2. Install the remaining Oracle Application Server components by following the instructions in the Oracle Application Server Installation Guide.

#### How can I administer and monitor my Oracle Database products?

To perform regular administrative functions such as creating, configuring, or deleting databases, or managing database templates, use one of the following methods:

To manage only the single database and listener that you are installing:

- Use Oracle Database Installation Guide to install Oracle Database.
- From Oracle Database, use Database Configuration Assistant to manage your databases.

You can also administer and monitor the database with Oracle Enterprise Manager Grid Control, which is installed by default with Oracle Database. Oracle Enterprise Manager Grid Control requires an agent which is not installed by default.

Oracle Enterprise Manager Grid Control includes the Oracle Management Agent, Oracle Management Service, and Oracle Management Repository, and also Grid Control, a browser-based central console through which administrators can perform all monitoring, administration, and configuration tasks for the enterprise.

**See Also:** Oracle Enterprise Manager Grid Control Basic Installation Guide available on the Enterprise Manager Grid Control installation media

Documentation available on the Oracle Technology Network Web site

http://www.oracle.com/technetwork/indexes/documentation/inde x.html

To perform advanced administration tasks, such as monitoring Oracle Database and managing multiple hosts, application servers, and databases including the one that you are installing, install Oracle Enterprise Manager as follows:

- **1.** Use Oracle Database Installation Guide to install Oracle Database.
  - If you plan to use Oracle Real Application Clusters, then install Oracle Database by using Oracle Grid Infrastructure Installation Guide and Oracle Real Application Clusters Installation Guide.
- Use Oracle Enterprise Manager Grid Control Basic Installation Guide to install and configure Oracle Enterprise Manager. For postconfiguration tasks, use Oracle Enterprise Manager Advanced Configuration. Refer to documentation available on the Enterprise Manager Grid Control installation media, or on the Oracle Technology Network Web site at:

http://www.oracle.com/technetwork/indexes/documentation/index.html

### How do I manage security for my Oracle Database products?

Oracle provides a wide range of security solutions for your enterprise environment, including centralized administration and security features integrated with Oracle Internet Directory. The set of Oracle security services called Oracle Platform Security integrates the security features built into Oracle Database, Oracle Application Server, and the Oracle Identity Management infrastructure. Combined, these features enable the development and deployment of secure e-business applications.

Oracle Identity Management includes Oracle Internet Directory, a centralized repository that simplifies administration of users and applications in the Oracle environment with the following components:

- Oracle Internet Directory client tools, including LDAP command-line tools, the Oracle Internet Directory SDK, and Oracle Directory Manager.
- Oracle Internet Directory server components, including the directory server, the directory replication server, the directory integration server, and various tools for starting and stopping them.

Oracle Database includes the Oracle Internet Directory client tools, but not the Oracle Internet Directory server components. To install the Oracle Internet Directory server components, run Oracle Universal Installer from an Oracle 10g Application Server installation.

#### See Also:

- Oracle Application Server Installation Guide (to install Oracle **Identity Management)**
- Oracle Database Security Guide
- Oracle Database Advanced Security Administrator's Guide
- Oracle Database Enterprise User Security Administrator's Guide
- Oracle Label Security Administrator's Guide
- Oracle Application Server Security Guide
- Oracle Technology Network topics on database security:

http://www.oracle.com/technetwork/topics/security/whatsne w/index.html

#### How do I use Oracle Database to manage my XML data?

Use Oracle XML DB, which is installed as part of Oracle Database. Oracle XML DB enables you to efficiently store, generate, retrieve, query, and manage XML data on your site. Oracle XML DB provides all the advantages of a relational database, for example, allowing you to control the referential integrity of XML data with constraints and triggers. It works well with large amounts of XML data by storing it in a parsed, relational form, which improves access performance.

Oracle XML DB supports XML Type, which is a native data type for XML data, for which you can choose various storage options depending on your needs. In addition, Oracle XML DB supports XML Schema processing, structured and unstructured storage, a content repository that you can access by using common protocols (FTP, HTTP(S), and WebDAV), and SQL/XML, which is a standard for SQL with XML. For Oracle Database 11g Release 2 (11.2), Oracle XML DB introduced support for the XQuery language for querying, transforming, and constructing XML; the ability for users to define their own metadata for schema-based XML; a set of new SQL functions for DML operations on XML data; and more.

You can use Oracle XML DB with Oracle XML Developer's Kit (XDK) to build applications that run on either Oracle Database or Oracle Application Server.

#### See Also:

- Oracle XML DB Developer's Guide
- Oracle XML Developer's Kit Programmer's Guide

### Does Oracle Database provide OLAP tools so that I can analyze data such as trends and time series in my database?

Yes, install Oracle OLAP, which is provided in the Oracle Database installation. Oracle OLAP provides optimal support for database environments that must meet OLAP requirements.

Use either of the following methods in Oracle Database Installation Guide to install Oracle OLAP:

When you run Oracle Universal Installer, in the Select Database Edition screen, select Enterprise Edition. Click the Select Options button, and from the Choose Components screen, select **Oracle OLAP**.

#### See Also:

- Oracle OLAP User's Guide
- Oracle OLAP DML Reference
- Oracle OLAP Java API Reference
- Select the **Enterprise Edition** installation type, and then on the Select Database Configuration screen, select the **Data Warehouse** configuration.

**See Also:** *Oracle Database Data Warehousing Guide* after installation

### Does Oracle Database provide data mining tools that I can use to discover hidden meaning in my data and predict likely outcomes based on my data?

Yes, you must have an Enterprise Edition licence for the database installation. Install Oracle Data Mining, which is provided in the Oracle Database installation. With the Oracle Data Mining option, you can create and execute predictive and descriptive data mining models that use a variety of algorithms.

Use the following method in Oracle Database Installation Guide to install Oracle Data Mining:

- 1. When you run Oracle Universal Installer, select the **Enterprise Edition** installation
- 2. In the Select Database Configuration screen, select the General Purpose/Transaction Processing configuration.

**See Also:** The following manuals after you have installed Oracle Data Mining:

- Oracle Data Mining Concepts
- Oracle Data Mining Administrator's Guide
- Oracle Data Mining Application Developer's Guide
- Oracle Data Mining Java API Reference
- Oracle Database PL/SQL Packages and Types Reference (search for Data Mining)

### How do I perform backup and recovery operations for Oracle Database?

Use Oracle Database Recovery Manager (RMAN), which is a backup and recovery tool integrated into Oracle Database. This tool satisfies the pressing demands of high-performance, manageable backup, and recovery. Recovery Manager is native to the database server, automatically tracks database structure changes, and optimizes operations accordingly. In addition, Recovery Manager is integrated with leading tape media management products, so that Oracle database backups can be integrated with your existing networked data protection infrastructure.

#### See Also:

- Oracle Database Backup and Recovery User's Guide
- Oracle Database Backup and Recovery Reference

#### Is Oracle Workflow included with Oracle Database 11 g?

Starting with Oracle Database 11g, Oracle Workflow is no longer released with the database. Oracle Workflow is available with the Oracle E-Business Suite releases.

**See Also:** Oracle Workflow statement of direction:

http://www.oracle.com/technetwork/middleware/ias/overview/in dex.html

### Is there a migration plan for customers that have built solutions using Oracle Workflow?

Starting January 2006, customers are encouraged to re-create and implement workflows using Oracle BPEL Process Manager. Oracle is in the process of creating a technical migration to provide detailed recommendations for migrating Oracle Workflow processes to Oracle BPEL Process Manager.

**See Also:** Oracle Workflow statement of direction:

http://www.oracle.com/technetwork/middleware/ias/overview/in dex.html

# Installing Oracle Database with Oracle Applications

The following are frequently asked questions about installing Oracle database with Oracle applications:

- How do I install my Oracle applications with Oracle Database?
- How can I create Web applications that communicate with Oracle Database?
- Which Web server can my Oracle applications use?
- How can I migrate my non-Oracle applications to Oracle?

#### How do I install my Oracle applications with Oracle Database?

In most cases, install Oracle Database itself, then install the Oracle application. The Oracle Universal Installer for that application prompts you for the connection information. Check the application documentation requirements.

If you must implement your applications with Oracle Real Applications Clusters databases, refer to Oracle Grid Infrastructure Installation Guide and Oracle Real Application Clusters Installation Guide.

### How can I create Web applications that communicate with Oracle Database?

Install Oracle Application Express and a Web server:

Use Oracle Database Installation Guide to install Oracle Database. Oracle Application Express is automatically installed, when you install Oracle database.

#### Which Web server can my Oracle applications use?

Install Oracle HTTP Server, which ships on separate media, or use the XML DB HTTP Protocol Server and the embedded PL/SQL Gateway that installs with Oracle Database 11*g* Release 2.

#### How can I migrate my non-Oracle applications to Oracle?

Use Oracle SQL Developer to migrate your non-Oracle applications to Oracle. Oracle SQL Developer software and documentation is available at:

http://www.oracle.com/technetwork/developer-tools/sql-developer/overview/i ndex.html

# Installing Oracle Database Heterogeneous Connectivity Tools (Gateways)

The following section discusses the Gateway products:

How can my Oracle applications access data in a non-Oracle database system?

#### How can my Oracle applications access data in a non-Oracle database system?

You can use Oracle Database Gateway as the connectivity tool to enable Oracle applications to access data in non-Oracle databases. The following are the functions of Oracle Database Gateway:

- Integrates a non-Oracle database into your Oracle Database environment.
- Enables Oracle PL/SQL applications to integrate with APPC-enabled transactions, or access messages in IBM Websphere MQ.

You can install the Gateway product on a computer independent of the Oracle application, Oracle database, and non-Oracle database.

For example, suppose you have the following scenario:

- Oracle Database is installed on an UNIX computer.
- The Oracle application is installed on a Microsoft Windows computer and accesses data from the Oracle database on the UNIX computer.

The Oracle application must join data in a DB2 database on Oracle Solaris and an Oracle Database on UNIX.

You have the option of installing the Database Gateway for DRDA on the Oracle Solaris computer where DB2 is running, on UNIX where Oracle is running, or on a third computer.

Table D-1 lists the non-Oracle database systems that you can access from Oracle applications, and the Gateways products that are available for those systems.

Table D-1 **Oracle Gateway Products** 

Non-Oracle Database	Oracle Gateway Products and Documentation
WebSphere MQ	Oracle Database Gateway for WebSphere MQ.
	Oracle Database Gateway for WebSphere MQ Installation and User's Guide.

nstalling Oracle Database Heterogeneous Connectivity Tools (Gateway	nstalling O	racle Database	Heterogeneous	Connectivity	Tools	(Gateway	s)
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# Index

recovery with Oracle Backup and Recovery, D-7

security management, D-5

Administrator disk space requirements, 2-4 Administrator installation type, 1-4 overview, 1-1 response file, A-1 applications migrating non-Oracle applications to Oracle, D-8 authorized problem analysis report See APAR	disk space checking, 2-4 disk space requirements Administrator, 2-4 Custom, 2-4 Instant Client, 2-4 Runtime, 2-4
В	environment variables
backups of database Oracle Database Recovery Manager, D-7	TMP and TMPDIR, 2-4 errors configuration assistants, C-3 installation, C-2, C-3 response file installation, C-4
C compiler requirement, 2-7 See also Pro*C/C++	X Window, C-1 X Window display errors, C-1
certification, hardware and software, 1-2 checking distribution of the operating system, 2-6 checking version of the operating system, 2-6 client_install.rsp file, A-3 Cluster Ready Services (CSS). See Oracle Clusterware clusters See also Oracle Clusterware, Oracle Real	fatal errors, C-4 files client_install.rsp, A-3 netca.rsp, A-3 response files, A-3
Application Clusters configuration assistants	G
failure, C-4 troubleshooting, C-3	Gateways products FAQ, D-8
Custom disk space requirements, 2-4	Н
installation type, 1-5	hardware certification, 1-2
D	1
data mining tools Oracle Data Mining, D-6 data warehousing tool Oracle OLAP, D-6 Database Configuration Assistant troubleshooting, C-3 databases OLAP support (Oracle OLAP), D-6	IBM WebSphere MQ Series databases, D-9 In-place upgrade, 1-3, 3-6 performing, 3-9 using response file, A-6 installation available products, 1-4

Α

Administrator

cleaning up after a failed installation, C-5 considerations, 1-2 errors, C-3	about, D-6 installing, D-6
log files, C-2	Oracle Database administering and monitoring, D-4
preparing response files, A-3, A-4	connectivity FAQ, D-8
response files, A-1, A-3, C-4	FAQ on installing, D-1 to ??
response files templates, A-3	installing with Oracle applications, D-8
silent mode, C-4	installing with Oracle Database tools, D-4
steps to resolve errors, C-2 upgrading, D-3	security management, D-5 upgrading, D-3
installation overview, 1-1	Web servers, D-8
installation types	Oracle Database Client
Administrator, 1-4	configuring connections, D-2
Custom, 1-5	Oracle Database Recovery Manager (RMAN)
Instant Client, 1-4	about, D-7
Runtime, 1-4	Oracle Internet Directory, D-5
Instant Client	Oracle OLAP
disk space requirements, 2-4	about, D-6
installation type, 1-4	Oracle Procedural Gateway
Instant Client Light	listed products, D-9
about, 1-4	Oracle Real Application Clusters (RAC)
	installing with Oracle Enterprise Manager, D-5
L	Oracle Clusterware
	about, D-3
log files, C-2	Oracle SQL Developer
troubleshooting, C-3	migrating non-Oracle applications to Oracle, D-8
	migrating non-Oracle databases to Oracle, D-3
M	Oracle Transparent Gateway
migrating	listed products, D-9 Oracle Universal Installer
applications to Oracle, D-8	response files, A-1
non-Oracle databases to Oracle, D-3	list of, A-3
multiple Oracle homes, 1-2	Oracle XML DB
	about, D-5
N	,
Net Configuration Assistant	P
custom installation, 3-8	passwd command, 2-14
interactive mode, 3-8	passwords
netca, 3-9	specifying for response files, A-2
troubleshooting, C-3	See also security
netca, 3-9	Precompilers
netca.rsp file, A-3	requirements, 2-7
noninteractive mode	Pro*C/C++
See also response files, response file mode, A-1	requirements, 2-7
	program technical fix
0	See PTF
OLAP tools	_
about, D-6	R
Oracle OLAP, D-6	recovery of databases
operating system	Oracle Backup and Recovery, D-7
checking distribution and version, 2-6	response file installation
operating system requirements, 2-5	reasons for using, A-2
Oracle Application Server, D-4	response files
Oracle applications	preparing, A-3, A-4
installing with Oracle Database, D-8	templates, A-3
Oracle Clusterware	silent mode
about, D-3	errors, C-4
used with Oracle Real Application Clusters, D-3 Oracle Data Mining	response file mode
Oracic Data Willing	

```
about, A-1
  reasons for using, A-2
response files, A-1
  about, A-1
  client_install.rsp, A-3
  creating with template, A-3
  general procedure, A-3
  netca.rsp, A-3
  passing values at command line, A-2
  passwords, A-2
  security, A-2
  specifying with Oracle Universal Installer, A-5
response files installation
  about, A-1
Runtime
  disk space requirements, 2-4
  installation type, 1-4
S
security
  management tools, D-5
  See also passwords
silent mode
  about, A-1
  reasons for using, A-2
  See also response file installation, response
       files, A-1
smit command, 2-13, 2-14
software
  certification, 1-2
software updates option, 1-5, 3-6
  downloading before installation, 3-6
suppressed mode. See response file mode
T
TIMESTAMP WITH TIMEZONE patching, 1-5
TMP environment variables, 2-4
TMPDIR environment variable, 2-4
troubleshooting, C-1
  fatal errors, C-4
U
UNIX commands
  passwd, 2-14
  smit, 2-13, 2-14
Web servers (Oracle HTTP Server), D-8
X
X Window
  display errors, C-1
XML data, D-5
```